

Privacy Policy of Singlepoint Healthcare

Welcome to the privacy policy of Singlepoint Healthcare. This policy will help you understand what data we collect, why we collect it, and what your rights are in relation to it.

Latest update: April 01, 2026

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Owner and Data Controller

Singlepoint Healthcare

Owner contact email: info@singlepointhc.com

Type of Data we collect

Among the types of Personal Data that Singlepoint Healthcare collects, by itself or through third parties, there are:

- first name
- last name
- phone number
- email address
- Trackers
- Usage Data
- number of Users
- session statistics

Complete details on each type of Personal Data collected are provided in the dedicated sections of this privacy policy or by specific explanation texts displayed prior to the Data collection.

Personal Data may be freely provided by the User, or, in case of Usage Data, collected automatically when using Singlepoint Healthcare.

Unless specified otherwise, all Data requested by Singlepoint Healthcare is mandatory and failure to provide this Data may make it impossible for Singlepoint Healthcare to provide its services. In cases where Singlepoint Healthcare specifically states that some Data is not mandatory, Users are free not to communicate this Data without consequences to the availability or the functioning of the Service.

Users who are uncertain about which Personal Data is mandatory are welcome to contact the Owner.

Any use of Cookies – or of other tracking tools — by Singlepoint Healthcare or by the owners of third-party services used by Singlepoint Healthcare serves the purpose of providing the Service required by the User, in addition to any other purposes described in the present document and in the Cookie Policy.

Users are responsible for any third-party Personal Data obtained, published or shared through Singlepoint Healthcare.

Mode and place of processing the Data

Methods of processing

The Owner takes appropriate security measures to prevent unauthorized access, disclosure, modification, or unauthorized destruction of the Data.

The Data processing is carried out using computers and/or IT enabled tools, following organizational procedures and modes strictly related to the purposes indicated. In addition to the Owner, in some cases, the Data may be accessible to certain types of

persons in charge, involved with the operation of Singlepoint Healthcare (administration, sales, marketing, legal, system administration) or external parties (such as third-party technical service providers, mail carriers, hosting providers, IT companies, communications agencies) appointed, if necessary, as Data Processors by the Owner. The updated list of these parties may be requested from the Owner at any time.

Place

The Data is processed at the Owner's operating offices and in any other places where the parties involved in the processing are located.

Depending on the User's location, data transfers may involve transferring the User's Data to a country other than their own. To find out more about the place of processing of such transferred Data, Users can check the section containing details about the processing of Personal Data.

Retention time

Unless specified otherwise in this document, Personal Data shall be processed and stored for as long as required by the purpose they have been collected for and may be retained for longer due to applicable legal obligation or based on the Users' consent.

The purposes of processing

The Data concerning the User is collected to allow the Owner to provide its Service, comply with its legal obligations, respond to enforcement requests, protect its rights and interests (or those of its Users or third parties), detect any malicious or fraudulent activity, as well as the following:

- Contacting the User
- Displaying content from external platforms
- Analytics
- Tag management

Detailed information on the processing of Personal Data

Analytics

The services contained in this section enable the Owner to monitor and analyze web traffic and can be used to keep track of User behavior.



Google Analytics 4

Company: Google LLC

Place of processing: United States

Personal Data processed: number of Users +3

Contacting the User



Contact form

Personal Data processed: email address +4

Displaying content from external platforms

This type of service allows you to view content hosted on external platforms directly from the pages of Singlepoint Healthcare and interact with them. Such services are often referred to as widgets, which are small elements placed on a website or app. They provide specific information or perform a particular function and often allow for user interaction.

This type of service might still collect web traffic data for the pages where the service is installed, even when Users do not use it.



Google Maps widget

Company: Google LLC

Place of processing: United States

Personal Data processed: Trackers +1

Tag management

This type of service helps the Owner to manage the tags or scripts needed on Singlepoint Healthcare in a centralized fashion. This results in the Users' Data flowing through these services, potentially resulting in the retention of this Data.



Google Tag Manager

Company: Google LLC

Place of processing: United States

Personal Data processed: Trackers +1

Further information about the processing of Personal Data

This Privacy Notice for Singlepoint Healthcare Inc.

This Privacy Notice for Singlepoint Healthcare Inc. (doing business as Singlepoint Healthcare) (“we,” “us,” or “our”), describes how and why we might access, collect, store, use, and/or share (“process”) your personal information when you access, visit, or otherwise use our website at <http://www.SinglepointHC.com> or any other website of ours that links to this Privacy Notice, as well as any features, functionality or webforms on such websites (collectively, the “Website”).

As used in this Privacy Notice, “personal information” means any information relating to an identified or identifiable natural person.

This Privacy Notice does not apply to protected health information (“PHI”) (including information you provide to a Singlepoint facility while being treated as a patient of that facility) which is subject to privacy regulations published under the federal Health Insurance Portability and Accountability Act of 1996 (“HIPAA”). The Website is not designed for the collection of PHI. We do not knowingly collect PHI through the Website, and you should not submit PHI through the Website. If you believe you have inadvertently submitted PHI through the Website, please contact us as soon as possible.

Lastly, please note that the Website may link to or otherwise provide you with access to other products, services, and websites (including those maintained or operated by third parties) (collectively, “Other Offerings”), and your access and use of Other Offerings may be subject to additional or different terms, including different privacy policies. Before using any Other Offering, you should review its privacy policy and other applicable terms.

Questions or concerns? Reading this Privacy Notice will help you understand your privacy rights and choices. If you do not agree with our policies and practices, please do not use the Website. If you still have any questions or concerns, please contact us at info@SinglepointHC.com.

SUMMARY OF KEY POINTS

This summary provides key points from our Privacy Notice:

What personal information do we process? When you visit, use, or navigate our Website, we may process personal information depending on how you interact with the Website, the choices you make, and the features you use.

Do we process any sensitive personal information? Some types of personal information may be considered “special” or “sensitive” in certain jurisdictions, for example your racial or ethnic origins, sexual orientation, and religious beliefs. We do not knowingly process sensitive personal information, and you should not submit sensitive information through the Website.

Do we collect any personal information from third parties? We do not collect any personal information from third parties.

How do we process your personal information? We process your personal information to provide, improve, and administer our Website, communicate with you, for security and fraud prevention, and to comply with law. We may also process your personal information for other purposes with your consent. We process your personal information only when we have a valid legal reason to do so. Learn more about how we process your personal information.

In what situations and with which parties do we share personal information? We may share personal information in specific situations and with specific third parties. Learn more about when and with whom we share your personal information.

How do we keep your personal information safe? We use commercially reasonable technical, physical, and administrative processes and procedures to protect your personal information. However, no electronic transmission over the internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your personal information.

What are your rights? Depending on where you are located geographically, the applicable privacy law may mean you have certain rights regarding your personal information. Learn more about your privacy rights.

How do you exercise these rights? The easiest way to exercise your rights under applicable privacy laws is by submitting a data subject access request, or by contacting us. We will consider and act upon any request in accordance with applicable data privacy laws. See the section titled: HOW CAN YOU CONTACT US ABOUT THIS NOTICE? for our contact information.

1. WHAT PERSONAL INFORMATION DO WE COLLECT?

Personal information you disclose to us

In Short: We collect personal information that you provide to us.

We collect personal information that you voluntarily provide to us when you express an interest in obtaining information about us through our Website.

Personal Information Provided by You. The personal information that we collect depends on the context of your interactions with the Website, the choices you make, and the features you use. The personal information we collect may include the following:

Names;

Phone numbers;

Email addresses; or

Other relevant information that you provide when contacting us.

Sensitive Information. We do not collect sensitive personal information unless you voluntarily submit it to us. You should not submit sensitive personal information through our Website.

All personal information that you provide to us must be true, complete, and accurate, and you must notify us of any changes to such personal information.

Information automatically collected

In Short: Some personal information – such as your Internet Protocol (IP) address and/or browser and device characteristics – is collected automatically when you visit our Website.

We automatically collect certain personal information when you visit, use, or navigate the Website. This personal information does not reveal your specific identity (like your name or contact information) but may include device and usage information, such as your IP address, browser and device characteristics, operating system, language preferences, referring URLs, device name, country, location, information about how and when you use our Website, and other technical information. This personal information is primarily needed to maintain the security and operation of our Website, and for our internal analytics and reporting purposes.

Like many businesses, we also collect personal information through cookies and similar technologies.

The personal information we collect includes:

Log and Usage Data. Log and usage data is Website-related, diagnostic, usage, and performance information our servers automatically collect when you access or use our Website and which we record in log files. Depending on how you interact with us, this log data may include your IP address, device information, browser type, and settings and information about your activity on the Website (such as the date/time stamps associated with your usage, pages and files viewed, searches, and other actions you take such as which features you use), device event information (such as system activity, error reports (sometimes called “crash dumps”), and hardware settings).

Device Data. We collect device data such as information about your computer, phone, tablet, or other device you use to access the Website. Depending on the device used, this device data may include information such as your IP address (or proxy server), device and application identification numbers, location, browser type, hardware model, Internet service provider and/or mobile carrier, operating system, and system configuration information.

2. HOW DO WE PROCESS YOUR PERSONAL INFORMATION?

In Short: We process your personal information to provide, improve, and administer our Website, communicate with you, for security and fraud prevention, and to comply with law. We may also process your personal information for other purposes with your consent.

We process your personal information for a variety of reasons, depending on how you interact with our Website, including:

To provide you with access to the Website. We may process your personal information in order to allow you to access the Website.

To respond to user inquiries/offer support to users. We may process your personal information to respond to your inquiries and solve any potential issues you might have with the Website.

To send information to you. We may process your personal information to send you details about our products and services, changes to our terms and policies, and other similar information.

To evaluate and improve our Website, services, products, marketing, and your experience. We may process your personal information when we believe it is necessary to identify usage trends, determine the effectiveness of our promotional campaigns, and to evaluate and improve our Website services, products, marketing, and your experience.

To identify usage trends. We may process personal information about how you use our Website so we can improve the Website and our services.

To provide support. We may process personal information to provide support in connection with your use of the Website.

To personalize your experience. We may process personal information to personalize the Website and other services for you.

To comply with our legal obligations. We may process your personal information to comply with our legal obligations, respond to legal requests, investigate potential prohibited or illegal activities, and exercise, establish, or defend our legal rights.

Additionally, we may use the personal information we collect to create aggregate information, such as de-identified statistics and other performance information related to the Website. This aggregate information will not identify you personally, and we may use such information in a number of ways, including research, analytics, improving our Website and any other legally permissible purposes.

3. WHEN AND WITH WHOM DO WE SHARE YOUR PERSONAL INFORMATION?

In Short: We may share personal information in specific situations described in this section and/or with the following third parties.

We may need to share your personal information in the following situations:

Business Purposes. We process and disclose your personal information to the extent reasonably necessary to fulfill your requests and meet our legitimate business and legal objectives.

Business Transfers. We may share or transfer your personal information in connection with, or during negotiations of, any merger, sale of company assets or equity, financing, or acquisition of all or a portion of our business to another company.

Service Providers. We may share your personal information with subcontractors or service providers in order for them to support us in providing services to you (including third parties that help us operate, provide, improve, integrate, customize, and market our Website or that provide us with marketing communications, email delivery, business operations, and payment processing).

Parents and Affiliates. We may share or transfer your personal information to our parent company, subsidiaries and affiliates, joint venturers or other companies under common control with us for internal business purposes and, as needed, in order to fulfill your requests.

Fraud Protection. We may share or transfer your personal information in order to protect us against fraud or to protect our rights or the rights of other users of the Website or the public.

Governmental, Regulatory, and Public Authorities. We may disclose your personal information only as permitted or if required to do so by government and law enforcement authorities. We disclose personal information in matters involving claims of personal or public safety, or in litigation. This may include disclosure of your personal information to allow us to pursue remedies or to limit the damages we may sustain. We may also use or disclose your personal information to enforce our terms and conditions, to protect our operations or those of any of our affiliates, to prevent misuse of our Website, or to protect our rights, privacy, safety or property and/or that of our affiliates, you, or others.

Other Third Parties. We will disclose your personal information to other third parties at your direction or with your consent.

4. DO WE USE COOKIES AND OTHER TRACKING TECHNOLOGIES?

In Short: We may use cookies and other tracking technologies to collect and store your personal information.

We may use cookies and similar tracking technologies (like web beacons and pixels) to gather personal information when you interact with our Website. Some on line tracking technologies help us maintain the security of our Website, prevent crashes, fix bugs, save your preferences, and assist with basic site functions.

We also permit third parties and service providers to use online tracking technologies on our Website for analytics and advertising, including to help manage and display advertisements, or to tailor advertisements to your interests (depending on your communication preferences). The third parties and service providers use their technology to provide advertising about products and services tailored to your interests which may appear either on our Website.

To the extent these online tracking technologies are deemed to be a “sale”/”sharing” (which includes targeted advertising, as defined under the applicable laws) under applicable US state laws, you can opt out of these online tracking technologies as further described below.

Specific information about how we use such technologies and how you can refuse certain cookies is set out in our Cookie Policy located at [URL].

Google Analytics

We may share your personal information with Google Analytics to track and analyze the use of the Website. To opt out of being tracked by Google Analytics across the Website, visit <https://tools.google.com/dlpage/gaoptout>. For more information on the privacy practices of Google, please visit the Google Privacy & Terms page.

5. HOW LONG DO WE KEEP YOUR INFORMATION?

In Short: We keep your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Notice unless otherwise required by law.

We will only keep your personal information for as long as it is necessary for the purposes set out in this Privacy Notice, unless a longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements).

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize such information, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will store your personal information and isolate it from any further processing until deletion is possible.

6. HOW DO WE KEEP YOUR PERSONAL INFORMATION SAFE?

In Short: We aim to protect your personal information through a system of physical, administrative and technical security measures.

We have implemented commercially reasonable physical, administrative, and technical security measures designed to protect the security of the personal information we process. However, despite our safeguards and efforts to secure your personal information, no electronic transmission over the Internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your personal information. Despite our efforts to protect your personal information, transmission of personal information to and from our Website is at your own risk. You should only access the Website within a secure environment.

7. DO WE COLLECT PERSONAL INFORMATION FROM MINORS?

In Short: We do not knowingly collect personal information from or market to children under 18 years of age.

We do not knowingly collect, solicit personal information from, or market to children under 18 years of age, nor do we knowingly sell such personal information. By using the Website, you represent that you are at least 18 years of age. If we learn that personal information from users less than 18 years of age has been inadvertently collected, we will take reasonable measures to promptly delete such data from our records. If you become aware of any personal information we may have collected from children under age 18, please contact us at info@SinglepointHC.com.

8. WHAT ARE YOUR PRIVACY RIGHTS?

In Short: You may withdraw consent to process personal information you have provided to us at any time. Additionally, depending on your country, province or state of residence you may have additional rights, including the right to review or change personal information we have collected about you at any time.

Withdrawing your consent: If we are relying on your consent to process your personal information, which may be express and/or implied consent depending on the applicable law, you have the right to withdraw your consent at any time. You can withdraw your consent at any time by contacting us by using the contact details provided in the section titled “HOW CAN YOU

CONTACT US ABOUT THIS NOTICE?” below.

However, please note that this will not affect the lawfulness of the processing before its withdrawal nor, when applicable law allows, will it affect the processing of your personal information conducted in reliance on lawful processing grounds other than consent. Additionally, withdrawing your consent to process your personal information may affect our ability to make the Website and all its features or services available to you.

Cookies and similar technologies: Most Web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove cookies and to reject cookies. If you choose to remove cookies or reject cookies, this could affect certain features or services of our Website. For more information regarding how we utilize cookies and similar technologies, please visit our Cookie Policy located at [URL].

If you have questions or comments about your privacy rights, you may email us at info@SinglepointHC.com.

9. CONTROLS FOR DO-NOT-TRACK FEATURES

Most web browsers and some mobile operating systems and mobile applications include a Do-Not-Track (“DNT”) feature or setting you can activate to signal your privacy preference not to have data about your online browsing activities monitored and collected. At this stage, no uniform technology standard for recognizing and implementing DNT signals has been finalized. As such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about that practice in a revised version of this Privacy Notice.

10. DO WE MAKE UPDATES TO THIS NOTICE?

In Short: Yes, we will update this notice as necessary to stay compliant with relevant laws.

We may update this Privacy Notice from time to time. The updated version will be indicated by an updated “Last Updated” date at the top of this Privacy Notice. If we make material changes to this Privacy Notice, we may notify you either by prominently posting a notice of such changes or by directly sending you a notification. We encourage you to review this Privacy Notice frequently (including before you use the Website) to be informed of how we are protecting your information.

11. HOW CAN YOU CONTACT US ABOUT THIS NOTICE?

If you have questions or comments about this notice, you may email us at info@SinglepointHC.com

or contact us by calling toll-free at (844) 928-8812.

12. HOW CAN YOU REVIEW, UPDATE, OR DELETE THE PERSONAL INFORMATION WE COLLECT FROM YOU?

Based on the applicable laws of your country or state of residence in the US, you may have the right to request access to the personal information we collect from you, details about how we have processed it, correct inaccuracies, or delete your personal information. You may also have the right to withdraw your consent to our processing of your personal information. These rights may be limited in some circumstances by applicable law. If you believe these rights apply to you, then please submit a data subject access request by emailing us at info@SinglepointHC.com, by calling toll-free at (844) 928-8812, or by visiting <http://www.SinglepointHC.com/start-your-journey>,

Cookie Policy

Singlepoint Healthcare uses Trackers. To learn more, Users may consult the [Cookie Policy](#).

Further Information for Users in the European Union

Legal basis of processing

The Owner may process Personal Data relating to Users if one of the following applies:

- Users have given their consent for one or more specific purposes.
- provision of Data is necessary for the performance of an agreement with the User and/or for any pre-contractual obligations thereof;
- processing is necessary for compliance with a legal obligation to which the Owner is subject;
- processing is related to a task that is carried out in the public interest or in the exercise of official authority vested in the Owner;
- processing is necessary for the purposes of the legitimate interests pursued by the Owner or by a third party.

In any case, the Owner will gladly help to clarify the specific legal basis that applies to the processing, and in particular whether the provision of Personal Data is a statutory or contractual requirement, or a requirement necessary to enter into a contract.

Further information about retention time

Unless specified otherwise in this document, Personal Data shall be processed and stored for as long as required by the purpose they have been collected for and may be retained for longer due to applicable legal obligation or based on the Users' consent.

Therefore:

- Personal Data collected for purposes related to the performance of a contract between the Owner and the User shall be retained until such contract has been fully performed.
- Personal Data collected for the purposes of the Owner's legitimate interests shall be retained as long as needed to fulfill such purposes. Users may find specific information regarding the legitimate interests pursued by the Owner within the relevant sections of this document or by contacting the Owner.

The Owner may be allowed to retain Personal Data for a longer period whenever the User has given consent to such processing, as long as such consent is not withdrawn. Furthermore, the Owner may be obliged to retain Personal Data for a longer period whenever required to fulfil a legal obligation or upon order of an authority.

Once the retention period expires, Personal Data shall be deleted. Therefore, the right of access, the right to erasure, the right to rectification and the right to data portability cannot be enforced after expiration of the retention period.

The rights of Users based on the General Data Protection Regulation (GDPR)

Users may exercise certain rights regarding their Data processed by the Owner.

In particular, Users have the right to do the following, to the extent permitted by law:

- **Withdraw their consent at any time.** Users have the right to withdraw consent where they have previously given their consent to the processing of their Personal Data.
- **Object to processing of their Data.** Users have the right to object to the processing of their Data if the processing is carried out on a legal basis other than consent.
- **Access their Data.** Users have the right to learn if Data is being processed by the Owner, obtain disclosure regarding certain aspects of the processing and obtain a copy of the Data undergoing processing.
- **Verify and seek rectification.** Users have the right to verify the accuracy of their Data and ask for it to be updated or corrected.
- **Restrict the processing of their Data.** Users have the right to restrict the processing of their Data. In this case, the Owner will not process their Data for any purpose other than storing it.
- **Have their Personal Data deleted or otherwise removed.** Users have the right to obtain the erasure of their Data from the Owner.
- **Receive their Data and have it transferred to another controller.** Users have the right to receive their Data in a structured, commonly used and machine readable format and, if technically feasible, to have it transmitted to another controller without any hindrance.
- **Lodge a complaint.** Users have the right to bring a claim before their competent data protection authority.

Users are also entitled to learn about the legal basis for Data transfers abroad including to any international organization governed by public international law or set up by two or more countries, such as the UN, and about the security measures taken by the Owner to safeguard their Data.

Details about the right to object to processing

Where Personal Data is processed for a public interest, in the exercise of an official authority vested in the Owner or for the purposes of the legitimate interests pursued by the Owner, Users may object to such processing by providing a ground related to their particular situation to justify the objection.

Users must know that, however, should their Personal Data be processed for direct marketing purposes, they can object to that processing at any time, free of charge and without providing any justification. Where the User objects to processing for direct marketing purposes, the Personal Data will no longer be processed for such purposes. To learn whether the Owner is processing Personal Data for direct marketing purposes, Users may refer to the relevant sections of this document.

How to exercise these rights

Any requests to exercise User rights can be directed to the Owner through the contact details provided in this document. Such requests are free of charge and will be answered by the Owner as early as possible and always within one month, providing Users with the information required by law. Any rectification or erasure of Personal Data or restriction of processing will be communicated by the Owner to each recipient, if any, to whom the Personal Data has been disclosed unless this proves impossible or involves disproportionate effort. At the Users' request, the Owner will inform them about those recipients.

Further information for Users in the United States

This part of the document integrates with and supplements the information contained in the rest of the privacy policy and is provided by the business running Singlepoint Healthcare and, if the case may be, its parent, subsidiaries and affiliates (for the purposes of this section referred to collectively as “we”, “us”, “our”).

The information contained in this section applies to all Users (Users are referred to below, simply as “you”, “your”, “yours”), who are residents in the following states: **California, Virginia, Colorado, Connecticut, Utah, Texas, Oregon, Nevada, Delaware, Iowa, New Hampshire, New Jersey, Nebraska, Tennessee, Minnesota, Maryland, Indiana, Kentucky, Rhode Island and Montana.**

For such Users, this information supersedes any other possibly divergent or conflicting provisions contained in the privacy policy. This part of the document uses the term Personal Information.

Notice at collection

The following Notice at collection provides you with timely notice about the **categories of Personal Information collected or disclosed in the past 12 months** so that you can exercise meaningful control over our use of that Information.

While such categorization of Personal Information is mainly based on California privacy laws, it can also be helpful for anyone who is not a California resident to get a general idea of what types of Personal Information are collected.

Identifiers

Personal Data processed: First name; Last name; Phone number; Email address + 1

Personal Information collected or disclosed:

- first name
- last name
- phone number
- email address
- Trackers

Purposes:

- Contacting the User

Retention period: for the time necessary to fulfill the purpose

Sold or Shared: No

Targeted Advertising: No

Internet or other electronic network activity information

Personal Data processed: First name; Last name; Phone number; Email address + 4

Personal Information collected or disclosed:

- first name
- last name
- phone number
- email address
- Trackers
- Usage Data
- number of Users
- session statistics

Purposes:

- Contacting the User
- Displaying content from external platforms
- Analytics
- Tag management

Retention period: for the time necessary to fulfill the purpose

Sold or Shared: No

Targeted Advertising: No

Third-parties: Google LLC

 You can read the definitions of these concepts inside the “[Definitions and legal references section](#)” of the privacy policy.

To know more about your rights you can refer to the “[Your privacy rights under US state laws](#)” section of our privacy policy.

For more details on the collection of Personal Information, please read the section “[Detailed information on the processing of Personal Data](#)” of our privacy policy.

We won’t process your Information for unexpected purposes, or for purposes that are not reasonably necessary to and compatible with the purposes originally disclosed, without your consent.

What are the sources of the Personal Information we collect?

We collect the above-mentioned categories of Personal Information, either directly or indirectly, from you when you use Singlepoint Healthcare.

For example, you directly provide your Personal Information when you submit requests via any forms on Singlepoint Healthcare. You also provide Personal Information indirectly when you navigate Singlepoint Healthcare, as Personal Information about you is automatically observed and collected.

Finally, we may collect your Personal Information from third parties that work with us in connection with the Service or with the functioning of Singlepoint Healthcare and features thereof.

Your privacy rights under US state laws

You may exercise certain rights regarding your Personal Information. In particular, to the extent permitted by applicable law, you have:

- **the right to access Personal Information: the right to know.** You have the right to request that we confirm whether or not we are processing your Personal Information. You also have the right to access such Personal Information;
- **the right to correct inaccurate Personal Information.** You have the right to request that we correct any inaccurate Personal Information we maintain about you;
- **the right to request the deletion of your Personal Information.** You have the right to request that we delete any of your Personal Information;
- **the right to obtain a copy of your Personal Information.** We will provide your Personal Information in a portable and usable format that allows you to transfer data easily to another entity – provided that this is technically feasible;
- **the right to opt out from the Sale of your Personal Information;** We will not discriminate against you for exercising your privacy rights.
- **the right to non-discrimination.**

Additional rights for Users residing in California

In addition to the rights listed above common to all Users in the United States, as a User residing in California, you have:

- **The right to opt out of the Sharing of your Personal Information** for cross-context behavioral advertising;
- **The right to request to limit our use or disclosure of your Sensitive Personal Information** to only that which is necessary to perform the services or provide the goods, as is reasonably expected by an average consumer. Please note that certain exceptions outlined in the law may apply, such as, when the collection and processing of Sensitive Personal Information is necessary to verify or maintain the quality or safety of our service.

Additional rights for Users residing in Virginia, Colorado, Connecticut, Texas, Oregon, Nevada, Delaware, Iowa, New Hampshire, New Jersey, Nebraska, Tennessee, Minnesota, Maryland, Indiana, Kentucky, Rhode Island and Montana

In addition to the rights listed above common to all Users in the United States, as a User residing in Virginia, Colorado, Connecticut, Texas, Oregon, Nevada, Delaware, Iowa, New Hampshire, New Jersey, Nebraska, Tennessee, Minnesota, Maryland, Indiana, Kentucky, Rhode Island and Montana you have

- **The right to opt out of** the processing of your personal information for **Targeted Advertising or profiling** in furtherance of decisions that produce legal or similarly significant effects concerning you;
- **The right to freely give, deny or withdraw your consent for the processing of your Sensitive Personal Information.** Please note that certain exceptions outlined in the law may apply, such as, but not limited to, when the collection and processing of Sensitive Personal Information is necessary for the provision of a product or service specifically requested by the consumer. In Maryland, your Sensitive Personal Information will be collected or processed only if strictly necessary to provide or maintain a specific product or service requested by you.

In Minnesota and Maryland Users also have the right to obtain a list of the specific third parties to which the controller has disclosed the consumer's personal data

* Note that in some states like Minnesota you have the following specific rights connected to profiling:

- The right to question the results of the profiling;
- The right to be informed of the reason that the profiling resulted in the decision; if feasible
- The right to be informed of what actions the consumer might have taken to secure a different decision and the actions that the consumer might take to secure a different decision in the future;
- The right to review personal data used in the profiling;
- If inaccurate, the right to have the data corrected and the profiling decision reevaluated based on the corrected data;

Additional rights for users residing in Utah and Iowa

In addition to the rights listed above common to all Users in the United States, as a User residing in Utah and Iowa, you have:

- **The right to opt out of the processing of your Personal Information for Targeted Advertising;**
- **The right to opt out of the processing of your Sensitive Personal Information.** Please note that certain exceptions outlined in the law may apply, such as, but not limited to, when the collection and processing of Sensitive Personal Information is necessary for the provision of a product or service specifically requested by the consumer.

How to exercise your privacy rights under US state laws

To exercise the rights described above, you need to submit your request to us by contacting us via the contact details provided in this document.

For us to respond to your request, we must know who you are. We will not respond to any request if we are unable to verify your identity and therefore confirm the Personal Information in our possession relates to you. You are not required to create an account with us to submit your request. We will use any Personal Information collected from you in connection with the verification of your request solely for verification and shall not further disclose the Personal Information, retain it longer than necessary for purposes of verification, or use it for unrelated purposes.

If you are an adult, you can make a request on behalf of a child under your parental authority.

How to exercise your rights to opt out

In addition to what is stated above, to exercise your right to opt-out of Sale or Sharing and Targeted Advertising you can also use the privacy choices link provided on Singlepoint Healthcare.

If you want to submit requests to opt out of Sale or Sharing and Targeted Advertising activities via a user-enabled **global privacy control**, such as for example the Global Privacy Control ("[GPC](#)"), you are free to do so and we will abide by such request in a frictionless manner.

How and when we are expected to handle your request

We will respond to your request without undue delay, but in all cases within the timeframe required by applicable law. Should we need more time, we will explain to you the reasons why, and how much more time we need.

Should we deny your request, we will explain to you the reasons behind our denial (where envisaged by applicable law you may then contact the relevant authority to submit a complaint).

We do not charge a fee to process or respond to your request unless such request is manifestly unfounded or excessive and in all other cases where it is permitted by the applicable law. In such cases, we may charge a reasonable fee or refuse to act on the request. In either case, we will communicate our choices and explain the reasons behind them.

Additional information about Data collection and processing

Legal action

The User's Personal Data may be used for legal purposes by the Owner in Court or in the stages leading to possible legal action arising from improper use of Singlepoint Healthcare or the related Services.

The User declares to be aware that the Owner may be required to reveal personal data upon request of public authorities.

Additional information about User's Personal Data

In addition to the information contained in this privacy policy, Singlepoint Healthcare may provide the User with additional and contextual information concerning particular Services or the collection and processing of Personal Data upon request.

System logs and maintenance

For operation and maintenance purposes, Singlepoint Healthcare and any third-party services may collect files that record interaction with Singlepoint Healthcare (System logs) or use other Personal Data (such as the IP Address) for this purpose.

Information not contained in this policy

More details concerning the collection or processing of Personal Data may be requested from the Owner at any time. Please see the contact information at the beginning of this document.

Changes to this privacy policy

The Owner reserves the right to make changes to this privacy policy at any time by notifying its Users on this page and possibly within Singlepoint Healthcare and/or - as far as technically and legally feasible - sending a notice to Users via any contact information available to the Owner. It is strongly recommended to check this page often, referring to the date of the last modification listed at the bottom.

Should the changes affect processing activities performed on the basis of the User's consent, the Owner shall collect new consent from the User, where required.

Definitions and legal references

Personal Data (or Data) / Personal Information (or Information)

Any information that directly, indirectly, or in connection with other information — including a personal identification number — allows for the identification or identifiability of a natural person.

Sensitive Personal Information

Sensitive Personal Information means any Personal Information that is not publicly available and reveals information considered sensitive according to the applicable privacy law.

Usage Data

Information collected automatically through Singlepoint Healthcare (or third-party services employed in Singlepoint Healthcare), which can include: the IP addresses or domain names of the computers utilized by the Users who use Singlepoint Healthcare, the URI addresses (Uniform Resource Identifier), the time of the request, the method utilized to submit the request to the server, the size of the file received in response, the numerical code indicating the status of the server's answer (successful outcome, error, etc.), the country of origin, the features of the browser and the operating system utilized by the User, the various time details per visit (e.g., the time spent on each page within the Application) and the details about the path followed within the Application with special reference to the sequence of pages visited, and other parameters about the device operating system and/or the User's IT environment.

User

The individual using Singlepoint Healthcare who, unless otherwise specified, coincides with the Data Subject.

Data Subject

The natural person to whom the Personal Data refers.

Data Processor (or Processor)

The natural or legal person, public authority, agency or other body which processes Personal Data on behalf of the Controller, as described in this privacy policy.

Data Controller (or Owner)

The natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of Personal Data, including the security measures concerning the operation and use of Singlepoint Healthcare. The Data Controller, unless otherwise specified, is the Owner of Singlepoint Healthcare.

Singlepoint Healthcare (or this Application)

The means by which the Personal Data of the User is collected and processed.

Service

The service provided by Singlepoint Healthcare as described in the relative terms (if available) and on this site/application.

Sale

Sale means any exchange of Personal Information by the Owner to a **third party, for monetary or other valuable consideration**, as defined by the applicable privacy US state law. Please note that the exchange of Personal Information with a service provider pursuant to a written contract that meets the requirements set by the applicable law, does not constitute a Sale of your Personal Information.

Sharing

Sharing means any sharing, renting, releasing, disclosing, disseminating, making available, transferring, or otherwise communicating orally, in writing, or by electronic or other means, a consumer's Personal Information by the business to a **third party for cross-context behavioral advertising**, whether for monetary or other valuable consideration, including transactions between a business and a third party for cross-context behavioral advertising for the benefit of a business in which no money is exchanged, as defined by the California privacy laws. Please note that the exchange of Personal Information with a service provider pursuant to a written contract that meets the requirements set by the California privacy laws, does not constitute sharing of your Personal Information.

Targeted advertising

Targeted advertising means displaying advertisements to a consumer where the advertisement is selected based on Personal Information obtained from that consumer's activities over time and across nonaffiliated websites or online applications to predict such consumer's preferences or interests, as defined by the applicable privacy US state law.

European Union (or EU)

Unless otherwise specified, all references made within this document to the European Union include all current member states to the European Union and the European Economic Area.

Cookie

Cookies are Trackers consisting of small sets of data stored in the User's browser.

Tracker

Tracker indicates any technology - e.g Cookies, unique identifiers, web beacons, embedded scripts, e-tags and fingerprinting - that enables the tracking of Users, for example by accessing or storing information on the User's device.

Legal information

This policy has been prepared based on provisions of multiple legislations.

This policy relates solely to Singlepoint Healthcare, if not stated otherwise within this document.

How can we help?

What you can do

Your data

- [Ask us to know and access the information we hold on you](#)
- [Ask us to correct information we hold on you](#)
- [Ask us to be forgotten \(delete the information we hold on you\)](#)
- [Ask to port your data to another service](#)

In case of issues

While we strive to create a positive user experience, we understand that issues may occasionally arise between us and our users. If this is the case, please feel free to contact us.

[Contact us](#)

Footer

Singlepoint Healthcare

Singlepoint Healthcare

Owner contact email: info@singlepointhc.com

Downloadable documents

- [Privacy Policy](#)
Latest update: April 01, 2026
- [Cookie Policy](#)
Latest update: April 01, 2026

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