Cookie Policy of www.myzone.org

This document informs Users about the technologies that help www.myzone.org to achieve the purposes described below. Such technologies allow the Owner to access and store information (for example by using a Cookie) or use resources (for example by running a script) on a User's device as they interact with www.myzone.org.

For simplicity, all such technologies are defined as "Trackers" within this document – unless there is a reason to differentiate. For example, while Cookies can be used on both web and mobile browsers, it would be inaccurate to talk about Cookies in the context of mobile apps as they are a browser-based Tracker. For this reason, within this document, the term Cookies is only used where it is specifically meant to indicate that particular type of Tracker.

Some of the purposes for which Trackers are used may also require the User's consent, depending on the applicable law. Whenever consent is given, it can be freely withdrawn at any time following the instructions provided in this document.

Www.myzone.org uses Trackers managed directly by the Owner (so-called "first-party" Trackers) and Trackers that enable services provided by a third-party (so-called "third-party" Trackers). Unless otherwise specified within this document, third-party providers may access the Trackers managed by them.

The validity and expiration periods of Cookies and other similar Trackers may vary depending on the lifetime set by the Owner or the relevant provider. Some of them expire upon termination of the User's browsing session.

In addition to what's specified in the descriptions within each of the categories below, Users may find more precise and updated information regarding lifetime specification as well as any other relevant information — such as the presence of other Trackers — in the linked privacy policies of the respective third-party providers or by contacting the Owner.

Activities strictly necessary for the operation of www.myzone.org and delivery of the Service

Www.myzone.org uses so-called "technical" Cookies and other similar Trackers to carry out activities that are strictly necessary for the operation or delivery of the Service.

First-party Trackers

Further information about Personal Data

Preference Cookies (www.myzone.org)

Preference Cookies store the User preferences detected on www.myzone.org in the local domain such as, for example, their timezone and region.

Personal Data processed: Trackers.

Third-party Trackers

Tag Management

This type of service helps the Owner to manage the tags or scripts needed on www.myzone.org in a centralized fashion. This results in the Users' Data flowing through these services, potentially resulting in the retention of this Data.

Google Tag Manager (Google LLC)

Google Tag Manager is a tag management service provided by Google LLC.

Personal Data processed: Trackers and Usage Data.

Place of processing: United States - Privacy Policy.

Traffic optimization and distribution

This type of service allows www.myzone.org to distribute their content using servers located across different countries and to optimize their performance.

Which Personal Data are processed depends on the characteristics and the way these services are implemented. Their function is to filter communications between www.myzone.org and the User's browser.

Considering the widespread distribution of this system, it is difficult to determine the locations to which the contents that may contain Personal Information of the User are transferred.

Cloudflare (Cloudflare Inc.)

Cloudflare is a traffic optimization and distribution service provided by Cloudflare Inc.

The way Cloudflare is integrated means that it filters all the traffic through www.myzone.org, i.e., communication between www.myzone.org and the User's browser, while also allowing analytical data from www.myzone.org to be collected.

Personal Data processed: Trackers and various types of Data as specified in the privacy policy of the service.

Place of processing: United States – <u>Privacy Policy</u>.

Handling payments

Unless otherwise specified, www.myzone.org processes any payments by credit card, bank transfer or other means via external payment service providers. In general and unless where otherwise stated, Users are requested to provide their payment details and personal information directly to such payment service providers. Www.myzone.org isn't involved in the collection and processing of such information: instead, it will only receive a notification by the relevant payment service provider as to whether payment has been successfully completed.

GoCardless (GoCardless Limited)

GoCardless is a payment service provided by GoCardless Limited.

Personal Data processed: billing address, first name, last name, payment info, phone number, shipping address, Trackers, Usage Data and various types of Data as specified in the privacy policy of the service.

Place of processing: United States – <u>Privacy Policy</u>.

Stripe

Stripe is a payment service provided by Stripe Payments Europe, Limited, Stripe Payments UK, Ltd or by Stripe New Zealand Limited, depending on how the Owner manages the Data processing.

Personal Data processed: billing address, email address, first name, last name, payment info, purchase history, Trackers, Usage Data and various types of Data as specified in the privacy policy of the service.

Place of processing: European Union – <u>Privacy Policy</u>; United Kingdom – <u>Privacy Policy</u>; United Kingdom – <u>Privacy Policy</u>; New Zealand – <u>Privacy Policy</u>.

Storage duration:

- __Host-LinkSession: 2 years
- __stripe_mid: 1 year
- __stripe_sid: 30 minutes
- dashboard.banner-dismissals: duration of the session
- link.auth_session_client_secret: duration of the session
- m: 2 years
- pay_sid: 1 year

Payments processed via the Apple App Store (Apple Inc.)

Www.myzone.org uses a payment service provided by Apple Inc. that allows the Owner to offer the purchase of the app itself or in-app purchases.

Personal Data processed to complete the purchases are processed by Apple, as described in the <u>privacy policy for the App Store</u>.

Personal Data processed: billing address, device information, email address, first name, last name, password, payment info, phone number, purchase history, Trackers, Usage Data and username.

Place of processing: United States – Privacy Policy.

Payments processed via the Google Play Store (Google LLC)

Www.myzone.org uses a payment service provided by Google LLC that allows the Owner to offer the purchase of the app itself or in-app purchases.

Personal Data processed to complete the purchases are processed by Google, as described in the <u>privacy policy for the Google Play store</u>.

Personal Data processed: billing address, device information, email address, first name, last name, payment info, phone number, purchase history, Trackers and Usage Data.

Place of processing: United States – Privacy Policy.

Infrastructure monitoring

This type of service allows www.myzone.org to monitor the use and behavior of its components so its performance, operation, maintenance and troubleshooting can be improved.

Which Personal Data are processed depends on the characteristics and mode of implementation of these services, whose function is to filter the activities of www.myzone.org.

New Relic (New Relic)

New Relic is a monitoring service provided by New Relic Inc.

The way New Relic is integrated means that it filters all traffic of www.myzone.org, i.e., communication between the Application and the User's browser or device, while also allowing analytical data on www.myzone.org to be collected.

Personal Data processed: Trackers, Usage Data and various types of Data as specified in the privacy policy of the service.

Place of processing: United States – Privacy Policy.

Storage duration:

NRREFL: 3 monthsNRREFP: 2 months

_newrelic_ui_session: 1 day

• login_service_login_newrelic_com_tokens: 21 years

nr_secure: 1 daynr_zd_logged_in: 1 day

Other activities involving the use of Trackers

Functionality

Www.myzone.org uses Trackers to enable basic interactions and functionalities, allowing Users to access selected features of the Service and facilitating the User's communication with the Owner.

Contacting the User

Contact form (www.myzone.org)

By filling in the contact form with their Data, the User authorizes www.myzone.org to use these details to reply to requests for information, quotes or any other kind of request as indicated by the form's header.

Personal Data processed: city, company name, country, county, date of birth, email address, field of activity, first name, gender, last name, number of employees, phone number, physical address, profession, state, Tax ID, Trackers, Usage Data, User ID, various types of Data, VAT Number, website and ZIP/Postal code.

Handling activities related to productivity

This type of service helps the Owner to manage tasks, collaboration and, in general, activities related to productivity. In using this type of service, Data of Users will be processed and may be retained, depending on the purpose of the activity in question. These services may be integrated with a wide range of third-party services disclosed within this privacy policy to enable the Owner to import or export Data needed for the relative activity.

Asana (Asana, Inc.)

Asana is a project management service provided by Asana, Inc.

Personal Data processed: city, company name, country, Data communicated while using the service, date of birth, email address, first name, gender, geographic position, language, last name, password, phone number, physical address, profession, screenshots, Trackers, Usage Data, username, VAT Number, workplace and ZIP/Postal code.

Place of processing: United States – <u>Privacy Policy</u>.

Calendly (Calendly, LLC)

Calendly is a service provided by Calendly, LLC, that facilitates online scheduling of appointments.

Personal Data processed: calendar information, email address, geographic position, name, phone number and Trackers.

Place of processing: United States – <u>Privacy Policy</u>.

Selling goods and services online

This type of service helps the Owner to sell goods, provide services or monetize online content. To this end, the services listed below may for instance allow the Owner to process payments, set up subscription models, track orders, and manage deliveries.

Chargebee (Chargebee Inc.)

Chargebee is a subscription management tool provided by Chargebee Inc, which allows the Owner to manage subscriptions, invoicing, pricing models, and subscription and revenue analytics.

Personal Data processed: billing address, company name, Data communicated while using the service, email address, financial information, first name, in-app purchases, invoicing information, last name, payment info, phone number, purchase history, shipping address, Trackers, Usage Data, User ID and user subscriptions.

Place of processing: United States – <u>Privacy Policy</u>.

User database management

This type of service allows the Owner to build user profiles by starting from an email address, a personal name, or other information that the User provides to www.myzone.org, as well as to track User activities through analytics features. This Personal Data may also be matched with publicly available information about the User (such as social networks' profiles) and used to build private profiles that the Owner can display and use for improving www.myzone.org.

Some of these services may also enable the sending of timed messages to the User, such as emails based on specific actions performed on www.myzone.org.

Pardot (Salesforce.com, Inc.)

Pardot is a User database management service provided by Salesforce.com, Inc. Pardot may use Trackers to recognize and track Users behavior, as well as, to help deliver personalized ads and content. Users may opt out of Pardot's use of Trackers for advertising purposes by visiting the <u>Salesforce Audience Studio Opt-Out page</u> or following the instructions provided by <u>YourOnlineChoices</u> and <u>AdChoices</u>.

Personal Data processed: Data communicated while using the service, device information, email address, Trackers and Usage Data.

Place of processing: United States – <u>Privacy Policy</u> – <u>Opt out</u>.

HubSpot CRM (HubSpot, Inc.)

HubSpot CRM is a User database management service provided by HubSpot, Inc.

Personal Data processed: company name, country, Current City, email address, first name, gender, last name, phone number, physical address, profession, purchase history, Trackers, Usage Data, username and various types of Data as specified in the privacy policy of the service.

Place of processing: United States – <u>Privacy Policy</u>.

Storage duration:

- _hs_gpc_banner_dismiss: 6 months
- hssc: 30 minutes
- __hssrc: duration of the session
- hstc: 2 months
 hubspotutk: 2 months
 messagesUtk: 2 months

Experience

Www.myzone.org uses Trackers to improve the quality of the user experience and enable interactions with external content, networks and platforms.

Access to third-party accounts

This type of service allows www.myzone.org to access Data from your account on a third-party service and perform actions with it

These services are not activated automatically, but require explicit authorization by the User.

Linkedin account access (LinkedIn Corporation)

This service allows www.myzone.org to connect with the User's account on Linkedin, provided by LinkedIn Corporation.

Personal Data processed: Trackers and Usage Data.

Place of processing: United States - Privacy Policy.

Storage duration:

• lang: duration of the session

• lissc: 1 year

Twitter account access (X Corp.)

This service allows www.myzone.org to connect with the User's account on the Twitter social network, provided by X Corp.

Personal Data processed: Data communicated while using the service, device information, email address, first name, last name, password, Trackers, Usage Data and username.

Place of processing: United States – Privacy Policy.

Storage duration:

personalization id: 2 years

Displaying content from external platforms

This type of service allows you to view content hosted on external platforms directly from the pages of www.myzone.org and interact with them.

This type of service might still collect web traffic data for the pages where the service is installed, even when Users do not use it.

Mapbox widget (Mapbox Inc.)

Mapbox is a maps visualization service provided by Mapbox Inc. that allows www.myzone.org to incorporate content of this kind on its pages.

Personal Data processed: Trackers and Usage Data.

Place of processing: United States – Privacy Policy.

Interaction with data collection platforms and other third parties

This type of service allows Users to interact with data collection platforms or other services directly from the pages of www.myzone.org for the purpose of saving and reusing data.

If one of these services is installed, it may collect browsing and Usage Data in the pages where it is installed, even if the Users do not actively use the service.

Hotjar Recruit User Testers (Hotjar Ltd.)

The Hotjar Recruit User Testers widget is a service for interacting with the Hotjar data collection platform provided by Hotjar Ltd

Hotjar honors generic "Do Not Track" headers. This means the browser can tell its script not to collect any of the User's data. This is a setting that is available in all major browsers. Find Hotjar's opt-out information here.

Personal Data processed: Trackers, Usage Data and various types of Data.

Place of processing: Malta – <u>Privacy Policy</u> – <u>Opt Out</u>.

Storage duration:

- hjAbsoluteSessionInProgress: 30 minutes
- hjCachedUserAttributes: duration of the session
- hjClosedSurveyInvites: 1 year
- _hjDonePolls: 1 year
- _hjFirstSeen: duration of the session
- _hjIncludedInSessionSample: 30 minutes
- _hjLocalStorageTest: duration of the session
- _hjMinimizedPolls: 1 year
- hjSession*: 30 minutes
- hjSessionRejected: duration of the session
- hjSessionResumed: duration of the session
- hjSessionTooLarge: 1 hour
- hjSessionUser*: 1 year
- hjSessionUser *: 2 years
- hjShownFeedbackMessage: 1 year
- hjTLDTest: duration of the session
- hjUserAttributesHash: duration of the session
- hjViewportId: duration of the session
- hjid: 1 year

Interaction with external social networks and platforms

This type of service allows interaction with social networks or other external platforms directly from the pages of www.myzone.org.

The interaction and information obtained through www.myzone.org are always subject to the User's privacy settings for each social network.

This type of service might still collect traffic data for the pages where the service is installed, even when Users do not use it. It is recommended to log out from the respective services in order to make sure that the processed data on www.myzone.org isn't being connected back to the User's profile.

Twitter Tweet button and social widgets (X Corp.)

The Twitter Tweet button and social widgets are services allowing interaction with the Twitter social network provided by X Corp.

Personal Data processed: Trackers and Usage Data.

Place of processing: United States – <u>Privacy Policy</u>.

Storage duration:

• personalization_id: 2 years

Interaction with online survey platforms

This type of service allows Users to interact with third-party online survey platforms directly from the pages of www.myzone.org.

If one of these services is installed, it may collect browsing and Usage Data in the pages where it is installed, even if the Users do not actively use the service.

Hotjar Poll & Survey widgets (Hotjar Ltd.)

The Hotjar Poll & Survey widgets are services that enable interaction with the Hotjar platform provided by Hotjar Ltd. Hotjar honors generic "Do Not Track" headers. This means the browser can tell its script not to collect any of the User's data. This is a setting that is available in all major browsers. Find Hotjar's opt-out information here.

Personal Data processed: Trackers, Usage Data and various types of Data.

Place of processing: Malta – <u>Privacy Policy</u> – <u>Opt Out</u>.

Storage duration:

- hjAbsoluteSessionInProgress: 30 minutes
- hjCachedUserAttributes: duration of the session
- _hjClosedSurveyInvites: 1 year
- hjDonePolls: 1 year

- hiFirstSeen: duration of the session
- _hjIncludedInSessionSample: 30 minutes
- _hjLocalStorageTest: duration of the session
- _hjMinimizedPolls: 1 year
- _hjSession*: 30 minutes
- _hjSessionRejected: duration of the session
- _hjSessionResumed: duration of the session
- _hjSessionTooLarge: 1 hour
- hjSessionUser*: 1 year
- hjSessionUser *: 2 years
- _hjShownFeedbackMessage: 1 year
- hjTLDTest: duration of the session
- hjUserAttributesHash: duration of the session
- hjViewportId: duration of the session
- _hjid: 1 year

Measurement

Www.myzone.org uses Trackers to measure traffic and analyze User behavior to improve the Service.

Analytics

The services contained in this section enable the Owner to monitor and analyze web traffic and can be used to keep track of User behavior.

Meta Events Manager (Meta Platforms, Inc.)

Meta Events Manager is an analytics service provided by Meta Platforms, Inc. By integrating the Meta pixel, Meta Events Manager can give the Owner insights into the traffic and interactions on www.myzone.org.

Personal Data processed: Trackers and Usage Data.

Place of processing: United States – Privacy Policy – Opt out.

Storage duration:

• _fbp: 3 months

Google Analytics 4 (Google LLC)

Google Analytics 4 is a web analysis service provided by Google LLC ("Google"). Google utilizes the Data collected to track and examine the use of www.myzone.org, to prepare reports on its activities and share them with other Google services. Google may use the Data collected to contextualize and personalize the ads of its own advertising network. In Google Analytics 4, IP addresses are used at collection time and then discarded before Data is logged in any data center or server. Users can learn more by consulting Google's official documentation.

Personal Data processed: browser information, city, device information, latitude (of city), number of Users, session statistics, Trackers and Usage Data.

Place of processing: United States – Privacy Policy – Opt Out.

Storage duration:

- _ga: 2 yearsga *: 2 years
- Analytics services managed directly by www.myzone.org

The services contained in this section allow the Owner to collect and manage analytics through the use of first-party Trackers.

Matomo (www.myzone.org)

Matomo is an analytics software used by www.myzone.org to analyze data directly without the help of third parties.

Personal Data processed: IP address, Trackers and Usage Data.

Storage duration:

- pk cvar*: 30 minutes
- _pk_ id*: 2 years
- _pk_ref*: 7 months
- _pk_ses*: 30 minutes
- _pk_testcookie*: duration of the session

Heat mapping and session recording

Heat mapping services are used to display the areas of www.myzone.org that Users interact with most frequently. This shows where the points of interest are. These services make it possible to monitor and analyze web traffic and keep track of User behavior

Some of these services may record sessions and make them available for later visual playback.

Hotjar Heat Maps & Recordings (Hotjar Ltd.)

Hotjar is a session recording and heat mapping service provided by Hotjar Ltd.

Hotjar honors generic "Do Not Track" headers. This means the browser can tell its script not to collect any of the User's data. This is a setting that is available in all major browsers. Find Hotjar's <u>opt-out information here</u>.

Personal Data processed: Trackers, Usage Data and various types of Data as specified in the privacy policy of the service.

Place of processing: Malta – <u>Privacy Policy</u> – <u>Opt Out</u>.

Storage duration:

- hjAbsoluteSessionInProgress: 30 minutes
- hjCachedUserAttributes: duration of the session
- hjClosedSurveyInvites: 1 year
- hjDonePolls: 1 year
- hjFirstSeen: duration of the session
- hjIncludedInSessionSample: 30 minutes
- hjLocalStorageTest: duration of the session
- hjLocalStorageTest: duration of the session
- hjMinimizedPolls: 1 year
- hjSession*: 30 minutes
- hjSessionRejected: duration of the session
- _hjSessionResumed: duration of the session
- _hjSessionTooLarge: 1 hour
- _hjSessionUser*: 1 year
- _hjSessionUser_*: 2 years
- _hjShownFeedbackMessage: 1 year
- hjTLDTest: duration of the session
- hjUserAttributesHash: duration of the session
- hjViewportId: duration of the session
- _hjid: 1 year

Managing data collection and online surveys

This type of service allows www.myzone.org to manage the creation, deployment, administration, distribution and analysis of online forms and surveys in order to collect, save and reuse Data from any responding Users.

The Personal Data collected depend on the information asked and provided by the Users in the corresponding online form.

These services may be integrated with a wide range of third-party services to enable the Owner to take subsequent steps with the Data processed - e.g. managing contacts, sending messages, analytics, advertising and payment processing.

Hotjar surveys (Hotjar Ltd.)

Hotjar surveys is a survey builder and data collection platform provided by Hotjar Ltd.

Hotjar surveys may use cookies to track User behavior. Users can Opt-Out of Hotjar surveys cookie tracking by visiting this optout page.

Hotjar surveys respects the Do Not Track option available in most modern browsers that, if activated, sends a special signal to stop tracking User activity. Users can find more information on how to enable Do Not Track for each supported browser here.

Personal Data processed: company name, country, Data communicated while using the service, date of birth, email address, first name, gender, geographic position, last name, number of employees, password, phone number, physical address, profession, state, Tax ID, Trackers, Usage Data, username, VAT Number and website.

Place of processing: Malta – Privacy Policy – Opt Out.

Storage duration:

• hjAbsoluteSessionInProgress: 30 minutes

• hjCachedUserAttributes: duration of the session

• hjClosedSurveyInvites: 1 year

• hjDonePolls: 1 year

• hjFirstSeen: duration of the session

• _hjIncludedInSessionSample: 30 minutes

• _hjLocalStorageTest: duration of the session

• _hjMinimizedPolls: 1 year

• _hjSession*: 30 minutes

• _hjSessionRejected: duration of the session

• _hjSessionResumed: duration of the session

• _hjSessionTooLarge: 1 hour

• _hjSessionUser*: 1 year

• _hjSessionUser_*: 2 years

• _hjShownFeedbackMessage: 1 year

• hjTLDTest: duration of the session

• hjUserAttributesHash: duration of the session

• hjViewportId: duration of the session

• hjid: 1 year

• hjActiveViewportIds: duration of the session

Marketing

Www.myzone.org uses Trackers to deliver personalized marketing content based on User behavior and to operate, serve and track ads.

Advertising

This type of service allows User Data to be utilized for advertising communication purposes. These communications are displayed in the form of banners and other advertisements on www.myzone.org, possibly based on User interests. This does not mean that all Personal Data are used for this purpose. Information and conditions of use are shown below. Some of the services listed below may use Trackers to identify Users or they may use the behavioral retargeting technique, i.e. displaying ads tailored to the User's interests and behavior, including those detected outside www.myzone.org. For more information, please check the privacy policies of the relevant services.

Services of this kind usually offer the possibility to opt out of such tracking. In addition to any opt-out feature offered by any of the services below, Users may learn more on how to generally opt out of interest-based advertising within the dedicated section "How to opt-out of interest-based advertising" in this document.

Microsoft Advertising (Microsoft Corporation)

Microsoft Advertising is an advertising service provided by Microsoft Corporation.

Personal Data processed: Trackers and Usage Data.

Place of processing: United States – <u>Privacy Policy</u> – <u>Opt Out</u>.

Storage duration:

• MUID: 2 years

_uetmsclkid: 3 months _uetmsclkid: indefinite

_uetsid: 1 day _uetsid: indefinite _uetvid: 2 years uetvid: indefinite

Meta ads conversion tracking (Meta pixel) (Meta Platforms, Inc.)

Meta ads conversion tracking (Meta pixel) is an analytics service provided by Meta Platforms, Inc. that connects data from the Meta Audience Network with actions performed on www.myzone.org. The Meta pixel tracks conversions that can be attributed to ads on Facebook, Instagram and Meta Audience Network.

Personal Data processed: Trackers and Usage Data.

Place of processing: United States – Privacy Policy – Opt out.

Storage duration:

• fbp: 3 months • fr: 3 months

LinkedIn conversion tracking (LinkedIn Insight Tag) (LinkedIn Corporation)

LinkedIn conversion tracking (LinkedIn Insight Tag) is an analytics and behavioral targeting service provided by LinkedIn Corporation that connects data from the LinkedIn advertising network with actions performed on www.myzone.org. The LinkedIn Insight Tag tracks conversions that can be attributed to LinkedIn ads and enables to target groups of Users on the base of their past use of www.myzone.org.

Users may opt out of behavioral targeting features through their device settings, their LinkedIn account settings or by visiting the AdChoices opt-out page.

Personal Data processed: device information, Trackers and Usage Data.

Place of processing: United States – <u>Privacy Policy</u>.

Storage duration:

• AnalyticsSyncHistory: 1 month

• JSESSIONID: duration of the session

• UserMatchHistory: 1 month

• bcookie: 1 year • bscookie: 1 year

• lang: duration of the session

• lidc: 1 day • lms ads: 1 month • lms analytics: 1 month

LinkedIn Ads (LinkedIn Corporation)

LinkedIn Ads is an advertising service provided by LinkedIn Corporation.

Personal Data processed: Trackers and Usage Data.

Place of processing: United States – Privacy Policy – Opt out.

Storage duration:

· GAID: indefinite

• IDFA: indefinite

• UserMatchHistory: 1 month

gcl*: 3 months_guid: 3 months

• aam uuid: 1 month

• li fat id: 1 month

• li_giant: 7 days

• li sugr: 3 months

• lms ads: 1 month

• oribi_cookie_test: duration of the session

• oribi session: 2 hours • oribi user guid: 7 months

X Ads conversion tracking (X Corp.)

X Ads conversion tracking is an analytics service provided by X Corp. that connects data from the X advertising network with actions performed on www.myzone.org.

Personal Data processed: Trackers and Usage Data.

Place of processing: United States – Privacy Policy.

Storage duration:

• personalization id: 2 years

Hotjar Form Analysis & Conversion Funnels (Hotjar Ltd.)

Hotjar is an analytics service provided by Hotjar Ltd.

Hotjar honors generic Do Not Track headers. This means your browser can tell its script not to collect any of your data. This is a setting that is available in all major browsers. Find Hotjar's <u>opt-out information here</u>.

Personal Data processed: Trackers and Usage Data.

Place of processing: Malta – <u>Privacy Policy</u> – <u>Opt Out</u>.

Storage duration:

- _hjAbsoluteSessionInProgress: 30 minutes
- hjCachedUserAttributes: duration of the session
- hjClosedSurveyInvites: 1 year
- _hjDonePolls: 1 year
- _hjFirstSeen: duration of the session
- _hjIncludedInSessionSample: 30 minutes
- _hjLocalStorageTest: duration of the session
- _hjMinimizedPolls: 1 year
- _hjSession*: 30 minutes
- _hjSessionRejected: duration of the session
- hjSessionResumed: duration of the session
- hjSessionTooLarge: 1 hour
- _hjSessionUser*: 1 year
- hjSessionUser *: 2 years
- hjShownFeedbackMessage: 1 year
- hjTLDTest: duration of the session
- hjUserAttributesHash: duration of the session
- hjViewportId: duration of the session
- hjid: 1 year

Cavai (Cavai AS & UK)

Cavai is an advertising service provided by Cavai AS & UK.

Personal Data processed: Trackers and Usage Data.

Place of processing: Norway – Privacy Policy.

Avalanche (Velocity Made Good LLC)

Avalanche is an advertising service provided by Velocity Made Good LLC.

Personal Data processed: Trackers and Usage Data.

Place of processing: United States – <u>Privacy Policy</u>.

Havas Media (Havas Media (Artemis Alliance S.L.U.))

Havas Media is an advertising service provided by Havas Media (Artemis Alliance S.L.U.).

Personal Data processed: Trackers and Usage Data.

Place of processing: European Union – <u>Privacy Policy</u> – <u>Opt out</u>.

Better Ads (d3sv.net) (Better Ads GmbH)

Better Ads (d3sv.net) is an advertising service provided by Better Ads GmbH.

Personal Data processed: Trackers and Usage Data.

Place of processing: Germany – <u>Privacy Policy</u> – <u>Opt out</u>.

Storage duration:

- dnmt c: 2 months
- _dnmt_f: 2 months

Remarketing and behavioral targeting

This type of service allows www.myzone.org and its partners to inform, optimize and serve advertising based on past use of www.myzone.org by the User.

This activity is facilitated by tracking Usage Data and by using Trackers to collect information which is then transferred to the partners that manage the remarketing and behavioral targeting activity.

Some services offer a remarketing option based on email address lists.

Services of this kind usually offer the possibility to opt out of such tracking. In addition to any opt-out feature offered by any of the services below, Users may learn more on how to generally opt out of interest-based advertising within the dedicated section "How to opt-out of interest-based advertising" in this document.

Twitter Remarketing (X Corp.)

Twitter Remarketing is a remarketing and behavioral targeting service provided by X Corp. that connects the activity of www.myzone.org with the Twitter advertising network.

Personal Data processed: Trackers and Usage Data.

Place of processing: United States – <u>Privacy Policy</u>.

Storage duration:

• personalization id: 2 years

Twitter Tailored Audiences (X Corp.)

Twitter Tailored Audiences is a remarketing and behavioral targeting service provided by X Corp. that connects the activity of www.myzone.org with the Twitter advertising network.

Users can opt out from interest-based ads by going to: <u>Personalization and Data</u>.

Personal Data processed: email address and Trackers.

Place of processing: United States – <u>Privacy Policy</u>.

Storage duration:

personalization_id: 2 years

User database management

This type of service allows the Owner to build user profiles by starting from an email address, a personal name, or other information that the User provides to www.myzone.org, as well as to track User activities through analytics features. This Personal Data may also be matched with publicly available information about the User (such as social networks' profiles) and used to build private profiles that the Owner can display and use for improving www.myzone.org.

Some of these services may also enable the sending of timed messages to the User, such as emails based on specific actions performed on www.myzone.org.

Pardot (Salesforce.com, Inc.)

Pardot is a User database management service provided by Salesforce.com, Inc. Pardot may use Trackers to recognize and track Users behavior, as well as, to help deliver personalized ads and content. Users may opt out of Pardot's use of Trackers for advertising purposes by visiting the <u>Salesforce Audience Studio Opt-Out page</u> or following the instructions provided by <u>YourOnlineChoices</u> and <u>AdChoices</u>.

Personal Data processed: Data communicated while using the service, device information, email address, Trackers and Usage Data.

Place of processing: United States – <u>Privacy Policy</u> – <u>Opt out</u>.

HubSpot CRM (HubSpot, Inc.)

HubSpot CRM is a User database management service provided by HubSpot, Inc.

Personal Data processed: company name, country, Current City, email address, first name, gender, last name, phone number, physical address, profession, purchase history, Trackers, Usage Data, username and various types of Data as specified in the privacy policy of the service.

Place of processing: United States – Privacy Policy.

Storage duration:

• hs gpc banner dismiss: 6 months

• hssc: 30 minutes

hssrc: duration of the session

hstc: 2 months
hubspotutk: 2 months
messagesUtk: 2 months

How to manage preferences and provide or withdraw consent

There are various ways to manage Tracker related preferences and to provide and withdraw consent, where relevant:

Users can manage preferences related to Trackers from directly within their own device settings, for example, by preventing the use or storage of Trackers.

Additionally, whenever the use of Trackers is based on consent, Users can provide or withdraw such consent by setting their preferences within the cookie notice or by updating such preferences accordingly via the relevant consent-preferences privacy widget, if available.

It is also possible, via relevant browser or device features, to delete previously stored Trackers, including those used to remember the User's initial consent preferences.

Other Trackers in the browser's local memory may be cleared by deleting the browsing history.

With regard to any third-party Trackers, Users can manage their preferences via the related opt-out link (where provided), by using the means indicated in the third party's privacy policy, or by contacting the third party.

Locating Tracker Settings

Users can, for example, find information about how to manage Cookies in the most commonly used browsers at the following addresses:

- Google Chrome
- Mozilla Firefox
- Apple Safari
- Microsoft Internet Explorer
- Microsoft Edge
- Brave
- Opera

Users may also manage certain categories of Trackers used on mobile apps by opting out through relevant device settings such as the device advertising settings for mobile devices, or tracking settings in general (Users may open the device settings and look for the relevant setting).

How to opt out of interest-based advertising

Notwithstanding the above, Users may follow the instructions provided by <u>YourOnlineChoices</u> (EU and UK), the <u>Network Advertising Initiative</u> (US) and the <u>Digital Advertising Alliance</u> (US), <u>DAAC</u> (Canada), <u>DDAI</u> (Japan) or other similar services. Such initiatives allow Users to select their tracking preferences for most of the advertising tools. The Owner thus recommends that Users make use of these resources in addition to the information provided in this document.

The Digital Advertising Alliance offers an application called <u>AppChoices</u> that helps Users to control interest-based advertising on mobile apps.

Consequences of denying the use of Trackers

Users are free to decide whether or not to allow the use of Trackers. However, please note that Trackers help www.myzone.org to provide a better experience and advanced functionalities to Users (in line with the purposes outlined in this document). Therefore, if the User chooses to block the use of Trackers, the Owner may be unable to provide related features.

Owner and Data Controller

Myzone Limited, Level 3, Gordon House, 10a Prospect Hill, Douglas, Isle of Man IM1 1EJ, British Isles

Owner contact email: dpo@myzone.org

Since the use of third-party Trackers through www.myzone.org cannot be fully controlled by the Owner, any specific references to third-party Trackers are to be considered indicative. In order to obtain complete information, Users are kindly requested to consult the privacy policies of the respective third-party services listed in this document.

Given the objective complexity surrounding tracking technologies, Users are encouraged to contact the Owner should they wish to receive any further information on the use of such technologies by www.myzone.org.

Definitions and legal references

Personal Data (or Data)

Any information that directly, indirectly, or in connection with other information — including a personal identification number — allows for the identification or identifiability of a natural person.

Usage Data

Information collected automatically through www.myzone.org (or third-party services employed in www.myzone.org), which can include: the IP addresses or domain names of the computers utilized by the Users who use www.myzone.org, the URI addresses (Uniform Resource Identifier), the time of the request, the method utilized to submit the request to the server, the size of the file received in response, the numerical code indicating the status of the server's answer (successful outcome, error, etc.), the country of origin, the features of the browser and the operating system utilized by the User, the various time details per visit (e.g., the time spent on each page within the Application) and the details about the path followed within the Application with special reference to the sequence of pages visited, and other parameters about the device operating system and/or the User's IT environment.

User

The individual using www.myzone.org who, unless otherwise specified, coincides with the Data Subject.

Data Subject

The natural person to whom the Personal Data refers.

Data Processor (or Processor)

The natural or legal person, public authority, agency or other body which processes Personal Data on behalf of the Controller, as described in this privacy policy.

Data Controller (or Owner)

The natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of Personal Data, including the security measures concerning the operation and use of www.myzone.org. The Data Controller, unless otherwise specified, is the Owner of www.myzone.org.

www.myzone.org (or this Application)

The means by which the Personal Data of the User is collected and processed.

Service

The service provided by www.myzone.org as described in the relative terms (if available) and on this site/application.

European Union (or EU)

Unless otherwise specified, all references made within this document to the European Union include all current member states to the European Union and the European Economic Area.

Cookie

Cookies are Trackers consisting of small sets of data stored in the User's browser.

Tracker

Tracker indicates any technology - e.g Cookies, unique identifiers, web beacons, embedded scripts, e-tags and fingerprinting - that enables the tracking of Users, for example by accessing or storing information on the User's device.

Current City

Provides access to the User's current location.

Legal information

This privacy statement has been prepared based on provisions of multiple legislations.

This privacy policy relates solely to www.myzone.org, if not stated otherwise within this document.

Latest update: March 08, 2024

Version: 4