

# Privacy Policy of Personal Trainer Clothing (PTC)

Welcome to the privacy policy of Personal Trainer Clothing (PTC). This policy will help you understand what data we collect, why we collect it, and what your rights are in relation to it.

Latest update: 30 July 2025

## Table of contents

- [Owner and Data Controller](#)
- [Types of Data collected](#)
- [Mode and place of processing the Data](#)
- [The purposes of processing](#)
- [Detailed information on the processing of Personal Data](#)
- [Information on opting out of interest-based advertising](#)
- [Further information about the processing of Personal Data](#)
- [Cookie Policy](#)
- [Further Information for Users in the European Union](#)
- [Additional information for Users in the United States](#)
- [Additional information about Data collection and processing](#)
- [Definitions and legal references](#)

## Owner and Data Controller

Personalised Hub t/a Essential Sports Products, 13 Athelstan Gardens, Wickford, Essex, SS11 7EE

**Owner contact email:** david@personalisedsports.com

## Type of Data we collect

Among the types of Personal Data that this Website collects, by itself or through third parties, there are:

- Trackers
- Usage Data
- first name
- last name
- email address
- phone number
- payment info
- purchase history
- billing address
- shipping address
- gender
- date of birth
- physical address
- username
- password
- VAT Number
- company name
- profession
- country
- state
- county
- ZIP/Postal code
- city
- picture
- prefix
- profile picture
- workplace
- website
- User ID
- number of employees
- field of activity
- house number

- language
- various types of Data
- number of Users
- session statistics
- unique device identifiers for advertising (Google Advertiser ID or IDFA, for example)
- Data communicated while using the service
- order ID
- data relating to the point of sale
- user subscriptions
- browsing history
- clicks
- search history
- page views
- IP address
- browser information
- device information

Complete details on each type of Personal Data collected are provided in the dedicated sections of this privacy policy or by specific explanation texts displayed prior to the Data collection.

Personal Data may be freely provided by the User, or, in case of Usage Data, collected automatically when using this Website. Unless specified otherwise, all Data requested by this Website is mandatory and failure to provide this Data may make it impossible for this Website to provide its services. In cases where this Website specifically states that some Data is not mandatory, Users are free not to communicate this Data without consequences to the availability or the functioning of the Service.

Users who are uncertain about which Personal Data is mandatory are welcome to contact the Owner.

Any use of Cookies – or of other tracking tools — by this Website or by the owners of third-party services used by this Website serves the purpose of providing the Service required by the User, in addition to any other purposes described in the present document and in the Cookie Policy.

Users are responsible for any third-party Personal Data obtained, published or shared through this Website.

## **Mode and place of processing the Data**

### **Methods of processing**

The Owner takes appropriate security measures to prevent unauthorised access, disclosure, modification, or unauthorised destruction of the Data.

The Data processing is carried out using computers and/or IT enabled tools, following organisational procedures and modes strictly related to the purposes indicated. In addition to the Owner, in some cases, the Data may be accessible to certain types of persons in charge, involved with the operation of this Website (administration, sales, marketing, legal, system administration) or external parties (such as third-party technical service providers, mail carriers, hosting providers, IT companies, communications agencies) appointed, if necessary, as Data Processors by the Owner. The updated list of these parties may be requested from the Owner at any time.

### **Place**

The Data is processed at the Owner's operating offices and in any other places where the parties involved in the processing are located.

Depending on the User's location, data transfers may involve transferring the User's Data to a country other than their own. To find out more about the place of processing of such transferred Data, Users can check the section containing details about the processing of Personal Data.

### **Retention time**

Personal Data shall be processed and stored for as long as required by the purpose they have been collected for.

## **The purposes of processing**

The Data concerning the User is collected to allow the Owner to provide its Service, comply with its legal obligations, respond to enforcement requests, protect its rights and interests (or those of its Users or third parties), detect any malicious or fraudulent activity, as well as the following:

- Analytics
- Handling payments
- Contacting the User

- Registration and authentication provided directly by this Website
- Remarketing and behavioural targeting
- Tag Management
- Managing contacts and sending messages
- Advertising
- Interaction with external social networks and platforms
- Traffic optimisation and distribution
- Data transfer outside the EU
- Data transfer outside of the UK
- Selling goods and services online

## Detailed information on the processing of Personal Data

### Advertising

This type of service allows User Data to be utilised for advertising communication purposes. These communications are displayed in the form of banners and other advertisements on this Website, possibly based on User interests. This does not mean that all Personal Data are used for this purpose. Information and conditions of use are shown below. Some of the services listed below may use Trackers to identify Users or they may use the behavioural retargeting technique, i.e. displaying ads tailored to the User's interests and behaviour, including those detected outside this Website. For more information, please check the privacy policies of the relevant services. Services of this kind usually allow Users to opt out of such tracking. Users may learn how to opt out of interest-based advertising more generally by visiting the relevant opt-out section in this document.



#### Meta ads conversion tracking (Meta pixel)

Company: Meta Platforms Ireland Limited

Place of processing: Ireland

Personal Data processed: Trackers +1

### Analytics

The services contained in this section enable the Owner to monitor and analyse web traffic and can be used to keep track of User behaviour.



#### Analytics collected directly

Company: this Website

Personal Data processed: Trackers +1



#### Google Analytics 4

Company: Google Ireland Limited

Place of processing: Ireland

Personal Data processed: number of Users +3





### **Google Analytics Demographics and Interests reports**

Company: Google Ireland Limited

Place of processing: Ireland

Personal Data processed: Trackers +1



### **Google Analytics Advertising Reporting Features**

Company: Google Ireland Limited

Place of processing: Ireland

Personal Data processed: Trackers +2



### **Meta Events Manager**

Company: Meta Platforms Ireland Limited +1

Place of processing: Ireland +1

Personal Data processed: billing address +26



### **User ID extension for Google Analytics**

Company: Google LLC

Place of processing: United States

Personal Data processed: Trackers



### **Cloudflare Web Analytics**

Company: Cloudflare, Inc.

Place of processing: United States

Personal Data processed: device information +2

### **Contacting the User**





### Contact form

Company: this Website

Personal Data processed: email address +2



### Mailing list or newsletter

Company: this Website

Personal Data processed: city +15

### Handling payments

Unless otherwise specified, this Website processes any payments by credit card, bank transfer or other means via external payment service providers. In general and unless where otherwise stated, Users are requested to provide their payment details and personal information directly to such payment service providers. This Website isn't involved in the collection and processing of such information: instead, it will only receive a notification by the relevant payment service provider as to whether payment has been successfully completed.



#### Apple Pay

Company: Apple Inc.

Place of processing: United States

Personal Data processed: billing address +10



#### Google Pay

Company: Google Ireland Limited

Place of processing: Ireland

Personal Data processed: billing address +10



#### Stripe

Company: Stripe Payments Ltd +1

Place of processing: United Kingdom +1

Personal Data processed: billing address +8

## Interaction with external social networks and platforms

This type of service allows interaction with social networks or other external platforms directly from the pages of this Website. The interaction and information obtained through this Website are always subject to the User's privacy settings for each social network. This type of service might still collect traffic data for the pages where the service is installed, even when Users do not use it. It is recommended to log out from the respective services in order to make sure that the processed data on this Website isn't being connected back to the User's profile.



### Pinterest “Pin it” button and social widgets

Company: Pinterest, Inc.

Place of processing: United States

Personal Data processed: Trackers +1



### X Post button and social widgets

Company: X Corp.

Place of processing: United States

Personal Data processed: Trackers +1

## Managing contacts and sending messages

This type of service makes it possible to manage a database of email contacts, phone contacts or any other contact information to communicate with the User. These services may also collect data concerning the date and time when the message was viewed by the User, as well as when the User interacted with it, such as by clicking on links included in the message.



### Mailchimp

Company: Intuit Inc.

Place of processing: United States

Personal Data processed: company name +11



### Third-party order fulfilment provider

## Registration and authentication provided directly by this Website

By registering or authenticating, Users allow this Website to identify them and give them access to dedicated services. The Personal Data is collected and stored for registration or identification purposes only. The Data collected are only those necessary for the provision of the service requested by the Users.



### **Direct registration**

Company: this Website

Personal Data processed: billing address +30

### **Remarketing and behavioural targeting**

This type of service allows this Website and its partners to inform, optimize and serve advertising based on past use of this Website by the User. This activity is facilitated by tracking Usage Data and by using Trackers to collect information which is then transferred to the partners that manage the remarketing and behavioural targeting activity. Some services offer a remarketing option based on email address lists. Services of this kind usually allow Users to opt out of such tracking. Users may learn how to opt out of interest-based advertising more generally by visiting the relevant opt-out section in this document.



### **Google Signals**

Company: Google Ireland Limited

Place of processing: Ireland

Personal Data processed: Trackers +1

### **Selling goods and services online**

This type of service helps the Owner to sell goods, provide services or monetise online content. To this end, the services listed below may for instance allow the Owner to process payments, set up subscription models, track orders, and manage deliveries.



### **Third-party order fulfilment provider**

### **Tag Management**

This type of service helps the Owner to manage the tags or scripts needed on this Website in a centralised fashion. This results in the Users' Data flowing through these services, potentially resulting in the retention of this Data.



### **Google Tag Manager**

Company: Google Ireland Limited

Place of processing: Ireland

Personal Data processed: Trackers +1

### **Traffic optimisation and distribution**

This type of service allows this Website to distribute their content using servers located across different countries and to optimise their performance. Which Personal Data are processed depends on the characteristics and the way these services are implemented. Their function is to filter communications between this Website and the User's browser. Considering the widespread distribution of this system, it is difficult to determine the locations to which the contents that may contain Personal Information of the User are transferred.



## **Cloudflare**

Company: Cloudflare, Inc.

Place of processing: United States

Personal Data processed: Trackers +1

## **Information on opting out of interest-based advertising**

In addition to any opt-out feature provided by any of the services listed in this document, Users may learn more on how to generally opt out of interest-based advertising within the dedicated section of the Cookie Policy.

## **Further information about the processing of Personal Data**

### **Selling goods and services online**

The Personal Data collected are used to provide the User with services or to sell goods, including payment and possible delivery. The Personal Data collected to complete the payment may include the credit card, the bank account used for the transfer, or any other means of payment envisaged. The kind of Data collected by this Website depends on the payment system used.

### **Analysis and predictions based on the User's Data ("profiling")**

The Owner may use the Personal and Usage Data collected through this Website to create or update User profiles. This type of Data processing allows the Owner to evaluate User choices, preferences and behaviour for the purposes outlined in the respective section of this document. User profiles can also be created through the use of automated tools like algorithms, which can also be provided by third parties. To find out more about the profiling activities performed, Users can check the relevant sections of this document. The User always has a right to object to this kind of profiling activity. To find out more about the User's rights and how to exercise them, the User is invited to consult the section of this document outlining the rights of the User.

## **Cookie Policy**

This Website uses Trackers. To learn more, Users may consult the [Cookie Policy](#).

## **Further Information for Users in the European Union**

### **Legal basis of processing**

The Owner may process Personal Data relating to Users if one of the following applies:

- Users have given their consent for one or more specific purposes.
- provision of Data is necessary for the performance of an agreement with the User and/or for any pre-contractual obligations thereof;
- processing is necessary for compliance with a legal obligation to which the Owner is subject;
- processing is related to a task that is carried out in the public interest or in the exercise of official authority vested in the Owner;
- processing is necessary for the purposes of the legitimate interests pursued by the Owner or by a third party.

In any case, the Owner will gladly help to clarify the specific legal basis that applies to the processing, and in particular whether the provision of Personal Data is a statutory or contractual requirement, or a requirement necessary to enter into a contract.

### **Further information about retention time**



Personal Data shall be processed and stored for as long as required by the purpose they have been collected for.

Therefore:

- Personal Data collected for purposes related to the performance of a contract between the Owner and the User shall be retained until such contract has been fully performed.
- Personal Data collected for the purposes of the Owner's legitimate interests shall be retained as long as needed to fulfill such purposes. Users may find specific information regarding the legitimate interests pursued by the Owner within the relevant sections of this document or by contacting the Owner.

The Owner may be allowed to retain Personal Data for a longer period whenever the User has given consent to such processing, as long as such consent is not withdrawn. Furthermore, the Owner may be obliged to retain Personal Data for a longer period whenever required to fulfil a legal obligation or upon order of an authority.

Once the retention period expires, Personal Data shall be deleted. Therefore, the right of access, the right to erasure, the right to rectification and the right to data portability cannot be enforced after expiration of the retention period.

## **The rights of Users based on the General Data Protection Regulation (GDPR)**

Users may exercise certain rights regarding their Data processed by the Owner.

In particular, Users have the right to do the following, to the extent permitted by law:

- **Withdraw their consent at any time.** Users have the right to withdraw consent where they have previously given their consent to the processing of their Personal Data.
- **Object to processing of their Data.** Users have the right to object to the processing of their Data if the processing is carried out on a legal basis other than consent.
- **Access their Data.** Users have the right to learn if Data is being processed by the Owner, obtain disclosure regarding certain aspects of the processing and obtain a copy of the Data undergoing processing.
- **Verify and seek rectification.** Users have the right to verify the accuracy of their Data and ask for it to be updated or corrected.
- **Restrict the processing of their Data.** Users have the right to restrict the processing of their Data. In this case, the Owner will not process their Data for any purpose other than storing it.
- **Have their Personal Data deleted or otherwise removed.** Users have the right to obtain the erasure of their Data from the Owner.
- **Receive their Data and have it transferred to another controller.** Users have the right to receive their Data in a structured, commonly used and machine readable format and, if technically feasible, to have it transmitted to another controller without any hindrance.
- **Lodge a complaint.** Users have the right to bring a claim before their competent data protection authority.

Users are also entitled to learn about the legal basis of Data transfers to a country outside the European Union or to any international organisation governed by public international law or set up by two or more countries, such as the UN, and about the security measures taken by the Owner to safeguard their Data.

If any such transfer takes place, Users can find out more by checking the relevant sections of this document or enquire with the Owner using the information provided in the contact section.

## **Details about the right to object to processing**

**Where Personal Data is processed for a public interest, in the exercise of an official authority vested in the Owner or for the purposes of the legitimate interests pursued by the Owner, Users may object to such processing by providing a ground related to their particular situation to justify the objection.**

**Users must know that, however, should their Personal Data be processed for direct marketing purposes, they can object to that processing at any time, free of charge and without providing any justification. Where the User objects to processing for direct marketing purposes, the Personal Data will no longer be processed for such purposes. To learn whether the Owner is processing Personal Data for direct marketing purposes, Users may refer to the relevant sections of this document.**

## **How to exercise these rights**

Any requests to exercise User rights can be directed to the Owner through the contact details provided in this document. Such requests are free of charge and will be answered by the Owner as early as possible and always within one month, providing Users with the information required by law. Any rectification or erasure of Personal Data or restriction of processing will be communicated by the Owner to each recipient, if any, to whom the Personal Data has been disclosed unless this proves impossible or involves disproportionate effort. At the Users' request, the Owner will inform them about those recipients.

## **Transfer of Personal Data outside of the European Union**

## **Data transfer abroad based on standard contractual clauses**

If this is the condition for Data transfer, the transfer of Personal Data from the EU to third countries is carried out by the Owner according to “standard contractual clauses” provided by the European Commission. This means that Data recipients have committed to process Personal Data in compliance with the data protection standards set forth by EU data protection legislation. For further information, Users are requested to contact the Owner through the contact details provided in the present document.

## **Data transfer to countries that guarantee European standards**

If this is the condition for Data transfer, the transfer of Personal Data from the EU to third countries is carried out according to an adequacy decision of the European Commission. The European Commission adopts adequacy decisions for specific countries whenever it considers that country to possess and provide Personal Data protection standards comparable to those set forth by EU data protection legislation. Users can find an updated list of all adequacy decisions issued on the European Commission's website.

## **Other legal basis for Data transfer abroad**

If no other condition for Data transfer applies, Personal Data shall be transferred from the EU to third countries only if at least one of the following is met:

the transfer is necessary for the performance of a contract between the User and the Owner or of pre-contractual measures taken at the User's request; the transfer is necessary for the conclusion or performance of a contract concluded in the interest of the User between the Owner and another natural or legal person; the transfer is necessary for important reasons of public interest; the transfer is necessary for establishment, exercise or defence of legal claims; the transfer is necessary in order to protect the vital interests of the data subject or of other persons, where the data subject is physically or legally incapable of giving consent; the data transferred is sourced from a public register created under the law of the country that the data originates from; subject to further conditions, the Owner has a compelling legitimate interest to perform a one-off transfer of Personal Data.

In such cases, the Owner shall inform the User about the legal bases the transfer is based on via this Website.

## **Transfer of Personal Data outside of the United Kingdom**

### **Data transfer abroad based on standard contractual clauses (UK)**

If this is the condition for Data transfer, the transfer of Personal Data from the UK to third countries is carried out by the Owner according to “standard contractual clauses” provided by the European Commission.

This means that Data recipients have committed to process Personal Data in compliance with the data protection standards set forth by EU data protection legislation, which are recognized as valid also under UK law. For further information, Users are requested to contact the Owner through the contact details provided in the present document.

### **Other legal basis for Data transfer abroad (UK)**

If no other condition for Data transfer applies, Personal Data shall be transferred from the UK to third countries only if at least one of the following is met:

the transfer is necessary for the performance of a contract between the User and the Owner or of pre-contractual measures taken at the User's request; the transfer is necessary for the conclusion or performance of a contract concluded in the interest of the User between the Owner and another natural or legal person; the transfer is necessary for important reasons of public interest; the transfer is necessary for establishment, exercise or defence of legal claims; the transfer is necessary in order to protect the vital interests of the data subject or of other persons, where the data subject is physically or legally incapable of giving consent; the data transferred is sourced from a public register created under UK law; subject to further conditions, the Owner has a compelling legitimate interest to perform a one-off transfer of Personal Data.

In such cases, the Owner shall inform the User about the legal bases the transfer is based on via this Website.

## **Further information for Users in the United States**

This part of the document integrates with and supplements the information contained in the rest of the privacy policy and is provided by the business running this Website and, if the case may be, its parent, subsidiaries and affiliates (for the purposes of this section referred to collectively as “we”, “us”, “our”).

The information contained in this section applies to all Users (Users are referred to below, simply as “you”, “your”, “yours”), who are residents in the following states: **California, Virginia, Colorado, Connecticut, Utah, Texas, Oregon, Nevada, Delaware, Iowa, New Hampshire, New Jersey, Nebraska, Tennessee, Minnesota and Montana.**

For such Users, this information supersedes any other possibly divergent or conflicting provisions contained in the privacy policy. This part of the document uses the term Personal Information (and Sensitive Personal Information).

## Notice at collection

The following Notice at collection provides you with timely notice about the **categories of Personal Information collected or disclosed in the past 12 months** so that you can exercise meaningful control over our use of that Information.

*While such categorization of Personal Information is mainly based on California privacy laws, it can also be helpful for anyone who is not a California resident to get a general idea of what types of Personal Information are collected.*

### Internet or other electronic network activity information

Sold or Shared

Targeted Advertising

**Personal Data processed:** Trackers; Usage data; Various types of data as specified in the privacy policy of the service; First name + 41

### Personal Information collected or disclosed:

- Trackers
- Usage Data
- various types of Data as specified in the privacy policy of the service
- first name
- last name
- email address
- phone number
- purchase history
- billing address
- shipping address
- gender
- date of birth
- physical address
- company name
- profession
- country
- state
- county
- ZIP/Postal code
- city
- picture
- prefix
- profile picture
- workplace
- website
- User ID
- number of employees
- field of activity
- house number
- language
- various types of Data
- number of Users
- session statistics
- unique device identifiers for advertising (Google Advertiser ID or IDFA, for example)
- Data communicated while using the service
- order ID
- data relating to the point of sale
- user subscriptions
- browsing history
- clicks
- search history
- page views
- IP address
- browser information
- device information

**Sensitive Personal Information collected or disclosed** payment info, username, password, VAT Number

**Purposes:**

- Analytics
- Handling payments
- Registration and authentication provided directly by this Website
- Remarketing and behavioural targeting
- Tag Management
- Managing contacts and sending messages
- Contacting the User
- Advertising
- Interaction with external social networks and platforms
- Traffic optimisation and distribution

**Retention period:** for the time necessary to fulfill the purpose

**Sold or Shared:** Yes

**Targeted Advertising:** Yes

**Third-parties:** Apple Inc., Google Ireland Limited, Intuit Inc., Meta Platforms Ireland Limited, Pinterest, Inc., X Corp., Stripe Payments Ltd, Cloudflare, Inc., Google LLC

**Service providers or contractors:** this Website

## Identifiers

Sold or Shared

Targeted Advertising

**Personal Data processed:** Various types of data as specified in the privacy policy of the service; Trackers; Usage data; First name + 38

## Personal Information collected or disclosed:

- various types of Data as specified in the privacy policy of the service
- Trackers
- Usage Data
- first name
- last name
- email address
- phone number
- purchase history
- billing address
- shipping address
- gender
- date of birth
- physical address
- company name
- profession
- country
- state
- county
- ZIP/Postal code
- city
- picture
- prefix
- profile picture
- workplace
- website
- User ID
- number of employees
- field of activity
- house number
- language
- various types of Data
- unique device identifiers for advertising (Google Advertiser ID or IDFA, for example)
- Data communicated while using the service
- order ID
- data relating to the point of sale
- user subscriptions

- browsing history
- clicks
- search history
- page views
- IP address
- browser information

**Sensitive Personal Information collected or disclosed** payment info, username, password, VAT Number

**Purposes:**

- Handling payments
- Contacting the User
- Registration and authentication provided directly by this Website
- Analytics
- Managing contacts and sending messages
- Further information about Personal Data
- Traffic optimisation and distribution
- Data transfer outside the EU
- Data transfer outside of the UK

**Retention period:** for the time necessary to fulfill the purpose

**Sold or Shared:** Yes

**Targeted Advertising:** Yes

**Third-parties:** Apple Inc., Google Ireland Limited, Intuit Inc., Stripe Payments Ltd, Meta Platforms Ireland Limited, Cloudflare, Inc.

**Service providers or contractors:** this Website

**Commercial information**

Sold or Shared

Targeted Advertising

**Personal Data processed:** Various types of data as specified in the privacy policy of the service; Trackers; Usage data; First name + 38

**Personal Information collected or disclosed:**

- various types of Data as specified in the privacy policy of the service
- Trackers
- Usage Data
- first name
- last name
- email address
- phone number
- purchase history
- billing address
- shipping address
- gender
- date of birth
- physical address
- company name
- profession
- country
- state
- county
- ZIP/Postal code
- city
- picture
- prefix
- profile picture
- workplace
- website
- User ID

- number of employees
- field of activity
- house number
- language
- various types of Data
- Data communicated while using the service
- order ID
- data relating to the point of sale
- user subscriptions
- browsing history
- clicks
- search history
- page views
- IP address
- browser information
- unique device identifiers for advertising (Google Advertiser ID or IDFA, for example)

**Sensitive Personal Information collected or disclosed** payment info, username, password, VAT Number

**Purposes:**

- Handling payments
- Registration and authentication provided directly by this Website
- Managing contacts and sending messages
- Contacting the User
- Analytics

**Retention period:** for the time necessary to fulfill the purpose

**Sold or Shared:** Yes

**Targeted Advertising:** Yes

**Third-parties:** Apple Inc., Google Ireland Limited, Intuit Inc., Stripe Payments Ltd, Meta Platforms Ireland Limited

**Service providers or contractors:** this Website

**Audio, electronic, visual, thermal, olfactory, or similar information**

Sold or Shared

Targeted Advertising

**Personal Data processed:** Trackers; Usage data; First name; Last name + 24

**Personal Information collected or disclosed:**

- Trackers
- Usage Data
- first name
- last name
- gender
- date of birth
- phone number
- physical address
- email address
- company name
- profession
- country
- state
- county
- ZIP/Postal code
- city
- picture
- prefix
- profile picture
- workplace
- website
- User ID

- number of employees
- billing address
- field of activity
- house number
- language
- various types of Data

**Sensitive Personal Information collected or disclosed** username, password, VAT Number

**Purposes:**

- Registration and authentication provided directly by this Website

**Retention period:** for the time necessary to fulfill the purpose

**Sold or Shared:** Yes

**Targeted Advertising:** Yes

**Service providers or contractors:** this Website

**Employment related information**

Sold or Shared

Targeted Advertising

**Personal Data processed:** Trackers; Usage data; First name; Last name + 24

**Personal Information collected or disclosed:**

- Trackers
- Usage Data
- first name
- last name
- gender
- date of birth
- phone number
- physical address
- email address
- company name
- profession
- country
- state
- county
- ZIP/Postal code
- city
- picture
- prefix
- profile picture
- workplace
- website
- User ID
- number of employees
- billing address
- field of activity
- house number
- language
- various types of Data

**Sensitive Personal Information collected or disclosed** username, password, VAT Number

**Purposes:**

- Registration and authentication provided directly by this Website
- Contacting the User

**Retention period:** for the time necessary to fulfill the purpose

**Sold or Shared:** Yes

**Targeted Advertising:** Yes

**Service providers or contractors:** this Website

**Inferences drawn from other personal information**

Sold or Shared

Targeted Advertising

**Personal Data processed:** Trackers; Usage data; First name; Last name + 25

**Personal Information collected or disclosed:**

- Trackers
- Usage Data
- first name
- last name
- gender
- date of birth
- phone number
- physical address
- email address
- company name
- profession
- country
- state
- county
- ZIP/Postal code
- city
- picture
- prefix
- profile picture
- workplace
- website
- User ID
- number of employees
- billing address
- field of activity
- house number
- language
- various types of Data
- device information

**Sensitive Personal Information collected or disclosed** username, password, VAT Number

**Purposes:**

- Registration and authentication provided directly by this Website
- Analytics

**Retention period:** for the time necessary to fulfill the purpose

**Sold or Shared:** Yes

**Targeted Advertising:** Yes

**Third-parties:** Cloudflare, Inc.

**Service providers or contractors:** this Website

 You can read the definitions of these concepts inside the “[Definitions and legal references section](#)” of the privacy policy.

**To know more about your rights in particular to opt out of certain processing activities and to limit the use of your sensitive personal information (“Limit the Use of My Sensitive Personal Information”) you can refer to the “[Your privacy rights under US state laws](#)” section of our privacy policy.**

For more details on the collection of Personal Information, please read the section “[Detailed information on the processing of Personal Data](#)” of our privacy policy.



We won't process your Information for unexpected purposes, or for purposes that are not reasonably necessary to and compatible with the purposes originally disclosed, without your consent.

## What are the sources of the Personal Information we collect?

We collect the above-mentioned categories of Personal Information, either directly or indirectly, from you when you use this Website.

For example, you directly provide your Personal Information when you submit requests via any forms on this Website. You also provide Personal Information indirectly when you navigate this Website, as Personal Information about you is automatically observed and collected.

Finally, we may collect your Personal Information from third parties that work with us in connection with the Service or with the functioning of this Website and features thereof.

## Your privacy rights under US state laws

You may exercise certain rights regarding your Personal Information. In particular, to the extent permitted by applicable law, you have:

- **the right to access Personal Information: the right to know.** You have the right to request that we confirm whether or not we are processing your Personal Information. You also have the right to access such Personal Information;
- **the right to correct inaccurate Personal Information.** You have the right to request that we correct any inaccurate Personal Information we maintain about you;
- **the right to request the deletion of your Personal Information.** You have the right to request that we delete any of your Personal Information;
- **the right to obtain a copy of your Personal Information.** We will provide your Personal Information in a portable and usable format that allows you to transfer data easily to another entity – provided that this is technically feasible;
- **the right to opt out from the Sale of your Personal Information;** We will not discriminate against you for exercising your privacy rights.
- **the right to non-discrimination.**

### Additional rights for Users residing in California

In addition to the rights listed above common to all Users in the United States, as a User residing in California, you have

- **The right to opt out of the Sharing of your Personal Information** for cross-context behavioral advertising;
- **The right to request to limit our use or disclosure of your Sensitive Personal Information** to only that which is necessary to perform the services or provide the goods, as is reasonably expected by an average consumer. Please note that certain exceptions outlined in the law may apply, such as, when the collection and processing of Sensitive Personal Information is necessary to verify or maintain the quality or safety of our service.

### Additional rights for Users residing in Virginia, Colorado, Connecticut, Texas, Oregon, Nevada, Delaware, Iowa, New Hampshire, New Jersey, Nebraska, Tennessee, Minnesota and Montana

In addition to the rights listed above common to all Users in the United States, as a User residing in Virginia, Colorado, Connecticut, Texas, Oregon, Nevada, Delaware, Iowa, New Hampshire, New Jersey, Nebraska, Tennessee, Minnesota and Montana you have

- **The right to opt out of** the processing of your personal information for **Targeted Advertising or profiling** in furtherance of decisions that produce legal or similarly significant effects concerning you;
- **The right to freely give, deny or withdraw your consent for the processing of your Sensitive Personal Information.** Please note that certain exceptions outlined in the law may apply, such as, but not limited to, when the collection and processing of Sensitive Personal Information is necessary for the provision of a product or service specifically requested by the consumer.

In Minnesota Users also have the right to obtain a list of the specific third parties to which the controller has disclosed the consumer's personal data

\* Note that in some states like Minnesota you have the following specific rights connected to profiling:

- The right to question the results of the profiling;
- The right to be informed of the reason that the profiling resulted in the decision; if feasible
- The right to be informed of what actions the consumer might have taken to secure a different decision and the actions that the consumer might take to secure a different decision in the future;
- The right to review personal data used in the profiling;
- If inaccurate, the right to have the data corrected and the profiling decision reevaluated based on the corrected data;

## Additional rights for users residing in Utah and Iowa

In addition to the rights listed above common to all Users in the United States, as a User residing in Utah and Iowa, you have

- **The right to opt out of** the processing of your Personal Information for **Targeted Advertising**;
- **The right to opt out of the processing of your Sensitive Personal Information.** Please note that certain exceptions outlined in the law may apply, such as, but not limited to, when the collection and processing of Sensitive Personal Information is necessary for the provision of a product or service specifically requested by the consumer.

## How to exercise your privacy rights under US state laws

To exercise the rights described above, you need to submit your request to us by contacting us via the contact details provided in this document.

For us to respond to your request, we must know who you are. We will not respond to any request if we are unable to verify your identity and therefore confirm the Personal Information in our possession relates to you. You are not required to create an account with us to submit your request. We will use any Personal Information collected from you in connection with the verification of your request solely for verification and shall not further disclose the Personal Information, retain it longer than necessary for purposes of verification, or use it for unrelated purposes.

If you are an adult, you can make a request on behalf of a child under your parental authority.

## How to exercise your rights to opt out

In addition to what is stated above, to exercise your right to opt-out of Sale or Sharing and Targeted Advertising you can also use the privacy choices link provided on this Website.

If you want to submit requests to opt out of Sale or Sharing and Targeted Advertising activities via a user-enabled **global privacy control**, such as for example the Global Privacy Control ("[GPC](#)"), you are free to do so and we will abide by such request in a frictionless manner.

## How and when we are expected to handle your request

We will respond to your request without undue delay, but in all cases within the timeframe required by applicable law. Should we need more time, we will explain to you the reasons why, and how much more time we need.

Should we deny your request, we will explain to you the reasons behind our denial (where envisaged by applicable law you may then contact the relevant authority to submit a complaint).

We do not charge a fee to process or respond to your request unless such request is manifestly unfounded or excessive and in all other cases where it is permitted by the applicable law. In such cases, we may charge a reasonable fee or refuse to act on the request. In either case, we will communicate our choices and explain the reasons behind them.

## Additional information about Data collection and processing

### Legal action

The User's Personal Data may be used for legal purposes by the Owner in Court or in the stages leading to possible legal action arising from improper use of this Website or the related Services.

The User declares to be aware that the Owner may be required to reveal personal data upon request of public authorities.

## Additional information about User's Personal Data

In addition to the information contained in this privacy policy, this Website may provide the User with additional and contextual information concerning particular Services or the collection and processing of Personal Data upon request.

## System logs and maintenance

For operation and maintenance purposes, this Website and any third-party services may collect files that record interaction with this Website (System logs) or use other Personal Data (such as the IP Address) for this purpose.

## Information not contained in this policy

More details concerning the collection or processing of Personal Data may be requested from the Owner at any time. Please see the contact information at the beginning of this document.

## Changes to this privacy policy

The Owner reserves the right to make changes to this privacy policy at any time by notifying its Users on this page and possibly within this Website and/or - as far as technically and legally feasible - sending a notice to Users via any contact information available to the Owner. It is strongly recommended to check this page often, referring to the date of the last modification listed at the bottom.

Should the changes affect processing activities performed on the basis of the User's consent, the Owner shall collect new consent from the User, where required.

## Definitions and legal references

### Personal Data (or Data) / Personal Information (or Information)

Any information that directly, indirectly, or in connection with other information — including a personal identification number — allows for the identification or identifiability of a natural person.

### Sensitive Personal Information

Sensitive Personal Information means any Personal Information that is not publicly available and reveals information considered sensitive according to the applicable privacy law.

### Usage Data

Information collected automatically through this Website (or third-party services employed in this Website), which can include: the IP addresses or domain names of the computers utilised by the Users who use this Website, the URI addresses (Uniform Resource Identifier), the time of the request, the method utilised to submit the request to the server, the size of the file received in response, the numerical code indicating the status of the server's answer (successful outcome, error, etc.), the country of origin, the features of the browser and the operating system utilised by the User, the various time details per visit (e.g., the time spent on each page within the Application) and the details about the path followed within the Application with special reference to the sequence of pages visited, and other parameters about the device operating system and/or the User's IT environment.

### User

The individual using this Website who, unless otherwise specified, coincides with the Data Subject.

### Data Subject

The natural person to whom the Personal Data refers.

### Data Processor (or Processor)

The natural or legal person, public authority, agency or other body which processes Personal Data on behalf of the Controller, as described in this privacy policy.

### Data Controller (or Owner)

The natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of Personal Data, including the security measures concerning the operation and use of this Website. The Data Controller, unless otherwise specified, is the Owner of this Website.

### This Website (or this Application)

The means by which the Personal Data of the User is collected and processed.

### Service

The service provided by this Website as described in the relative terms (if available) and on this site/application.

### Sale

Sale means any exchange of Personal Information by the Owner to **a third party, for monetary or other valuable consideration**, as defined by the applicable privacy US state law. Please note that the exchange of Personal Information with a

service provider pursuant to a written contract that meets the requirements set by the applicable law, does not constitute a Sale of your Personal Information.

## Sharing

Sharing means any sharing, renting, releasing, disclosing, disseminating, making available, transferring, or otherwise communicating orally, in writing, or by electronic or other means, a consumer's Personal Information by the business to a **third party for cross-context behavioural advertising**, whether for monetary or other valuable consideration, including transactions between a business and a third party for cross-context behavioural advertising for the benefit of a business in which no money is exchanged, as defined by the California privacy laws. Please note that the exchange of Personal Information with a service provider pursuant to a written contract that meets the requirements set by the California privacy laws, does not constitute sharing of your Personal Information.

## Targeted advertising

Targeted advertising means displaying advertisements to a consumer where the advertisement is selected based on Personal Information obtained from that consumer's activities over time and across nonaffiliated websites or online applications to predict such consumer's preferences or interests, as defined by the applicable privacy US state law.

## European Union (or EU)

Unless otherwise specified, all references made within this document to the European Union include all current member states to the European Union and the European Economic Area.

## Cookie

Cookies are Trackers consisting of small sets of data stored in the User's browser.

## Tracker

Tracker indicates any technology - e.g Cookies, unique identifiers, web beacons, embedded scripts, e-tags and fingerprinting - that enables the tracking of Users, for example by accessing or storing information on the User's device.

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## Legal information

This privacy statement has been prepared based on provisions of multiple legislations.

This privacy policy relates solely to this Website, if not stated otherwise within this document.

## How can we help?

### What you can do

#### Your data

- [Ask us to know and access the information we hold on you](#)
- [Ask us to correct information we hold on you](#)
- [Ask us to be forgotten \(delete the information we hold on you\)](#)
- [Ask to port your data to another service](#)

### In case of issues

While we strive to create a positive user experience, we understand that issues may occasionally arise between us and our users. If this is the case, please feel free to contact us.

[Contact us](#)

## Footer

### Personal Trainer Clothing (PTC)

Personalised Hub t/a Essential Sports Products, 13 Athelstan Gardens, Wickford, Essex, SS11 7EE

**Owner contact email:** david@personalisedsports.com

## Downloadable documents

- [Privacy Policy](#)  
Latest update: 30 July 2025
- [Cookie Policy](#)  
Latest update: 30 July 2025
- [Terms and Conditions](#)  
Latest update: 30 July 2025

Privacy Policy  by **iubenda**

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